

## Vision

**“The achievement of hope, recovery and community wellness.”**

## Mission

**“To provide accessible, high quality mental health and substance abuse services.”**

## Values

**Collaboration**  
**Results-Driven**  
**Person/Family Centered**  
**Recovery Orientation**  
**Effective Leadership**

### Service Locations:

**Chippewa County**  
**Department of Human Services**  
**711 North Bridge Street, Room 118**  
**Chippewa Falls, WI 54729-1877**  
**715-726-7788**  
**FAX 715-726-4560**  
**Main Office**

**Buffalo County**  
**Department of Health & Human Services**  
**407 South Second Street**  
**PO Box 517**  
**Alma, WI 54610-0517**  
**608-685-6304**  
**Branch Office**

**Pepin County**  
**Department of Human Services**  
**707 7th Ave. W.**  
**Durand, WI 54736**  
**715-672-8941**  
**Branch Office**

**The WRRWC is a consortium of counties working together to improve mental health and substance abuse delivery systems for public sector recipients.**



**WESTERN REGION**  
**Recovery and Wellness**  
**CONSORTIUM**

## **Mental Health and Substance Use Services**

### Office Hours

**8 a.m. — 4:30 p.m.**  
**(Buffalo & Chippewa)**  
**8:30 a.m.—4:30 p.m. (Pepin)**  
**Monday — Friday**

# AVAILABLE RECOVERY SERVICES

## **Emergency Mental Health Services**

We provide a coordinated system of crisis services, which provides an immediate response to assist a person experiencing a crisis.

Coordination with law enforcement, local hospitals, and care providers is an essential part of this program.

Persons in crisis or persons concerned about someone in crisis are asked to call 1-888-552-6642. Services are available 24 hours per day/7 days per week.

This program serves people across the lifespan.

## **Targeted Case Management (TCM)**

Targeted Case Management is available to persons with Medical Assistance and assists an individual in gaining access to needed medical, social educational and other services. This service does not include services, but case management only.

This program serves people across the lifespan.

## **Community Support Program (CSP)**

The CSP serves persons with a serious mentally illness. This program includes a wide range of services designed to maintain individuals in the community. The services include assistance in daily living skills, group therapy, work adjustment, social/recreational opportunities, and education regarding mental illness and substance abuse.

This program serves adults.

## **Comprehensive Community Services (CCS)**

Comprehensive Community Services is a recovery-focused, integrated behavioral health program for people with mental health and/or substance abuse needs. CCS provides a coordinated and comprehensive array of recovery services. The program is person-centered and customer led. Choice is at the core of this service delivery system.

Many of our services require a functional screen and are funded by Medical Assistance.

This program serves people across the lifespan.

## **Outpatient Mental Health and/ or Substance Abuse Services**

Our goal is to connect people with community-based services that meet their needs and match their pay source. The community offers a wide variety of options in this area and we can help to find the best option for you. This service is only provided by the county when other options are not available .

## **Community Recovery Services (CRS)**

CRS was established to enable people with mental illness to live with maximum independence within the community. The goal is to serve people who have significant needs, support independence, and reduce the incidence and duration of institutional placement for mental illness.

This program serves adults.

If you have questions, please call the office location within your county of residence.