RESOURCE GUIDE
NAVIGATING YOUR OPTIONS

Revised: September 2020

We work hard to keep this information accurate, but it's constantly changing.
Please find our most current Resource Guide on our website:
co.chippewa.wi.us/government/aging-disability-resource-center-adrc/resource-directory

Skip to the Table of Contents

Looking for something specific?

To search a keyword (ex: "Meals on Wheels"), **press & hold CTRL + F** on your keyboard.
You can print the sections you need, or copy & paste into an email.

How to reach us: Monday-Friday 8:00am-4:30pm

715-726-7777
Toll free: 888-400-6920

711 N Bridge Street Room 118
Chippewa Falls, WI 54729

adrc@co.chippewa.wi.us
(fax) 715-738-2589

www.co.chippewa.wi.us/ADRC

Bridging Chippewa County
Free newspaper! Online & at local grocery stores.

ADRC
Aging & Disability Resource Center of Chippewa County

What is an ADRC?

715-726-7777 or 1-888-400-6920

The Aging and Disability Resource Center (ADRC) is a public office where people can find help in their communities for older people and adults with disabilities, as well as their families and friends. Our staff is available to answer your questions and help you explore all of your options. Free, private, confidential meetings with our staff are available at the resource center, over the telephone, email, or in a visit to your home.

Benefits counseling – Accurate and current information on private and government benefits and programs. "Red tape cutters" on problems related to Medicare, Social Security, and other benefits.

Dementia support - Connects individuals, and their family and friends, to community resources that can provide opportunities to remain active, involved and supported.

Family caregiver services – Consultation with individuals and families, support group, respite programs, educational materials.

Health & Wellness Programs – Healthy living programs, falls prevention workshops, nutrition education, and caregiver support workshops.

Information & Assistance – Consultation and advice about the options available to meet an individual's support and care needs, including enrollment into publicly funded programs (Family Care and IRIS).

Meals-on-Wheels – Meals are delivered to homebound adults age 60+ and includes a check on their well-being. Meals provided to persons of ALL income levels with a suggested donation requested.

Medicare/supplemental insurance counseling – Help with filing claims, solving claim errors, appealing decisions, and understanding and comparing supplemental health insurance policies.

Senior Dining – Healthy, appetizing meals served at various locations in the county. Opportunity for visiting with friends, volunteering. Meals provided to persons of ALL income levels with a suggested donation requested.

Transportation – Information about transportation choices.

Youth Transition Services - Information about resources available when youth with disabilities reach adulthood.

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Abuse & Neglect

Adult Protective Services
711 N Bridge St Rm 118, Chippewa Falls, WI
For reporting suspected abuse of vulnerable adults in Chippewa County. Assistance with guardianship & protective placement.

715-726-7788 Option #3
apsreferral@co.chippewa.wi.us

Bolton Refuge House
Advocates available to help 24/7. Operates an 18-bedroom emergency shelter for individuals in imminent danger of violence in their current living situation.

715-834-9578
www.boltonrefuge.org

Child Protective Services

715-726-7788
After hours emergency: **715-726-7830**

Family Support Center
Advocacy, crisis hotline, emergency shelter & more.

24/7 hotline: 715-723-1138
www.familysupportcentercf.com
Email: familysupport@fsccf.org

Long Term Care Ombudsman
Advocates on behalf of residents in long term care facilities and members of FamilyCare & IRIS programs

800-815-0015
www.longtermcare.wi.gov

Wisconsin Division of Quality Assurance
For reporting allegations of abuse or neglect by facility staff or home health workers.

(800) 642-6552

Safe at Home
State program that provides a confidential substitute address to be used by victims of actual or threatened abuse.

www.doj.state.wi.us/ocvs/safe-home

WI Elder Abuse Hotline
Refers callers to the local agency to investigate elder abuse. For persons in Chippewa County, see Adult Protective Services listing above.

833-586-0107

Adult Day Services

Adult Day Care of Chippewa Valley **715-832-8811**
2441 New Pine Dr, Altoona, WI www.graceluthfound.com

Grace Adult Day Services **715-738-1925**
2050 County Trunk I, Chippewa Falls, WI www.graceluthfound.com
Email: mcurry@graceluthfound.com

WI Dept of Health Services dhs.wisconsin.gov/library/adcchip.htm
Updates list quarterly Click "File Upload"

Advocacy & Support

Aging & Disability Resource Center Advocates provide individual and systems advocacy; provide resources for older adults & adults with disabilities.	**715-726-7777** **Toll Free: 888-400-6920** Email: adrc@co.chippewa.wi.us
Alzheimer's Association	**24/7 Helpline 800-272-3900** www.alz.org/help-support
Autism Society of Wisconsin	**888-428-8476** www.autismgreaterwi.org
Barrier Busters, United Cerebral Palsy Serves people with *any kind* of disability.	**715-832-1782** www.ucpwcw.org
Center for Independent Living of Western WI (CILWW) Also may be able to assist with completing miscellaneous paperwork.	**715-514-4200** **Toll free: 877-577-8452** www.cilww.com
Disability Rights, WI	**877-338-3724** www.disabilityrightswi.org
Epilepsy Foundation of Western WI	**715-835-4455** www.epilepsy.com/western-wisconsin
Family Support Center Counseling, individual & systems advocacy, restraining order assistance & preparation, safety planning, sheltering, and more.	**24/7 hotline: 715-723-1138** www.familysupportcentercf.com Email: familysupport@fsccf.org
Long Term Care Ombudsman Advocates on behalf of residents in long term care facilities and members of FamilyCare & IRIS programs	**800-815-0015** www.longtermcare.wi.gov
Office for the Deaf & Hard of Hearing	**715-836-2107** www.dhs.wisconsin.gov/odhh
Office for the Blind & Visually Impaired	**715-502-9355** www.dhs.wisconsin.gov/blind
Stout Vocational Rehabilitation Institute	**715-232-1410** www.uwstout.edu/svri

Survival Coalition of WI Influences the political process to create a society where people with disabilities are full & equal participants in community life.	www.survivalcoalitionwi.org/index.php/about/ Email: SurvivalCoalitionwi@gmail.com
The Arc Wisconsin Works to develop programs & advocate for public policy giving people with intellectual and developmental disabilities the opportunity to learn, live and work inclusively in their communities.	Eau Claire & Dunn County Chapters Email: office@thearceauclaire.com Email: audun@arcofdunncounty.org Web: https://arcwi.org/about/
WI Aging Advocacy Network Helps shape public policy that improves the quality of life of older people.	**715-677-6723** gwaar.org/wisconsin-aging-advocacy-network
WI Board for People with Developmental Disabilities (WBPDD)	**888-332-1677** www.wi-bpdd.org/index.cfm
WI Guardianship Support Center	**855-409-9410** www.gwaar.org/gsc

Assisted Living

Community Based Residential Facilities (CBRF): Place where adults who are not related to the operator/administrator reside to receive care, treatment or services that is above the level of room & board and that may include up to three hours per week of nursing care per resident. CBRFs range in size from 5-257 beds.

Residential Care Apartment Complexes (RCAC): Independent apartment complex where 5+ adults reside, with each apartment having a lockable entrance and exit, kitchen, individual bathroom, sleeping and living area.

Adult Family Home (AFH): It's a place where 3-4 adults who are not related to the operator reside and receive care, treatment or services. The rate would reflect more than room and board. It may include up to seven hours per week of nursing care per resident. One- and Two-bed AFH's are defined & regulated differently. Find an online directory maintained by the state: www.dhs.wisconsin.gov/guide/afh.htm.

Choosing an Assisted Living Facility: Provides responses to Frequently Asked Questions (FAQ's) and a checklist for comparing facilities: dhs.wisconsin.gov/publications/p6/p60579.pdf

♡ **Facility self-identifies as having ability to meet specific needs of persons with memory loss. This does not require certification or different licensing.**

Assisted Living Advisors Free navigation to help find the best options for assisted living	**715-210-4066** www.assistedadvisors.com
Assisted Living Options in the Chippewa Valley List of Signs It's Time for Assisted Living	www.chippewavalleyassistedliving.com info@chippewavalleyassistedliving.com
♡ **Aggie's Country Living** 14135 150th Ave, Bloomer	**715-288-6333**
Meadowbrook at Bloomer 1840 Priddy St, Bloomer	**715-568-2503**
♡ **Care Partners-Country Terrace** Bloomer: 406B Priddy St Stanley: 804 Pine St	Bloomer: **715-568-9140** Stanley: **715-644-3444**
Chippewa Manor Residential Living 756 Irvine St, Chippewa Falls	**715-726-2123**
♡ **Comforts of Home** 1224 Pumphouse Rd, Chippewa Falls	**715-720-8912**

♡ **Dove Healthcare Rutledge Home** 300 Bridgewater Ave, Chippewa Falls	**715-723-5566**
Midwest Gratus 1126 Evergreen Ln, Chippewa Falls	**715-861-5320**
Home Suite Home 13362 98th Ave, Chippewa Falls	**715-726-1113**
Hopes & Dreams Adult Family Home 121 N Pine St, Cadott	**715-289-5300**
♡ **The Homeplace of Stanley** 225 E 4th Ave, Stanley	**715-644-2136**
♡ **Lake Hallie Memory Care** 4407 124th St, Chippewa Falls	**715-738-0011**
Our House Senior Living Assisted Living 115 Marrs St, Chippewa Falls ♡ Memory Care: 105 Marrs St, Chippewa Falls	**715-723-6840** Memory Care: **715-723-6037**
Wissota Place 2801 Cty Hwy I, Chippewa Falls	**715-720-9710**

Caregiver Support

Also see Support Groups

Aging & Disability Resource Center (ADRC)
Information & resources that support caregivers including home care, home-delivered meals, personal response systems & more.
715-726-7777
Toll free: 888-400-6920
Email: adrc@co.chippewa.w.us

Alzheimer's & Dementia Alliance of WI
Guides through the complex maze of issues that can arise by offering personal consultations, education, access to resources and advocacy.
608-232-3400
www.alzwisc.org/

Alzheimer's Association
Educational workshops, support, & resources to help caregivers understand dementia better & learn skills to respond to daily challenges.
24/7 Helpline 800-272-3900
www.alz.org/help-support/caregiving

American Cancer Society
The Caregiver Resource Guide is a tool for caregivers of someone with cancer.
800-227-2345
www.cancer.org/treatment/caregivers/caregiver-resource-guide.html

Dementia Care Specialist
Local expert on Alzheimer's disease and other dementias that connects individuals and their family and friends, to community resources that can provide opportunities to remain active, involved and supported.
715-726-7777
Toll free: 888-400-6920
Email: adrc@co.chippewa.w.us

Family Caregiver Support Programs
Financial assistance to provide short-term temporary breaks for the caregiver, adaptive equipment, medical supplies and more.
715-726-7777
Toll free: 888-400-6920
Email: adrc@co.chippewa.w.us

Powerful Tools for Caregivers
Workshop series aimed at reducing caregiver stress and emphasizing self-care and communication.
715-726-7777
Toll free: 888-400-6920
Email: adrc@co.chippewa.w.us

Respite Care Association of Wisconsin
Grants, training, and support for caregivers.
608-222-2033
respitecarewi.org/

WI Family & Caregiver Support Alliance
Addresses needs of families who provide care, improve resource coordination, increase access to family supports & sustain families into the future.
wisconsincaregiver.org/alliance
Local contact: ADRC **715-726-7777**

Dementia & Alzheimer's

Also see Support Groups | Caregiver Support

Alzheimer's & Dementia Alliance of WI
Guides through the complex maze of issues that can arise by offering personal consultations, education, access to resources and advocacy.

608-232-3400
www.alzwisc.org/

Alzheimer's Association
Educational workshops, support, & resources.

24/7 Helpline 800-272-3900
www.alz.org/help-support/caregiving

Dementia Care Specialist
Local expert on Alzheimer's disease and other dementias that connects individuals and their family and friends, to community resources that can provide opportunities to remain active, involved and supported.

715-726-7777
Toll free: 888-400-6920
Email: adrc@co.chippewa.w.us

Dementia Coalition of Chippewa County
Creates awareness & support for those living with dementia, their loved ones & the community.

715-726-7777
Meetings are 4th Wednesdays monthly
Local Resource Guide

Dementia Diagnostic Clinics
Wisconsin Alzheimer's Institute's affiliated clinics follow a set of best practice guidelines for diagnosing and providing education and support to patients and caregivers.

Marshfield Clinic Memory Disorders
715-858-4500
Mayo Clinic Health System Memory Care
715-838-1900
Prevea Eau Claire Family Medicine Clinic
715-839-5175

Dementia Friendly Businesses
For businesses that want to become certified/trained, & for individuals looking for a list of dementia-friendly places in Chippewa County.

715-726-7777
Toll free: 888-400-6920
Email: adrc@co.chippewa.w.us

Family Caregiver Support Programs
Financial assistance to provide short-term temporary breaks for the caregiver, adaptive equipment, medical supplies and more.

715-726-7777
Toll free: 888-400-6920
Email: adrc@co.chippewa.w.us

Memory Café
Safe, comfortable & engaging environments for those with early stage memory loss & their caregivers. Refreshments served, no cost.

715-726-7777
Toll free: 888-400-6920
Email: adrc@co.chippewa.w.us
Chippewa, Bloomer, Cornell locations

Memory Screening A free wellness tool that helps identify possible changes in memory and cognition.	**715-726-7777** **Toll free: 888-400-6920** Email: adrc@co.chippewa.w.us
Virtual Dementia Tour No cost, 30-minute interactive learning experience designed to help understand the impact of dementia on behavior & emotional status.	Azura Memory Care, **715-832-6696** Our House Senior Living, **715-828-4182** Safe@Home Senior Care, **715-271-1824**

Dental Resources

Are you looking for a Medicaid or BadgerCare Plus dental provider?

Use the ForwardHealth search tool to find a dental provider in other locations.

AIDS Resource Center of Wisconsin- Eau Claire
505 S Dewey St St 107, Eau Claire
Dental Care for patients with HIV.

715-836-7710
www.arcw.org

Chippewa Valley Free Clinic
For established patients including dental tele-health or just to ask a dental question.

715-839-8477 ext 204
Appointment only: Tues 5-8pm
cvfreeclinic.org/services-and-hours/

CVTC / Dental Hygiene Clinic
615 W Clairemont Ave, Eau Claire, WI
Learning clinic (not free) that serves low income and Medicaid patients, and is ⅓ to ½ price of a private dental office. Services performed either by licensed dental professionals or students under their supervision. Up to $5 co-pay for cleaning service with Medicaid/Badgercare.

715-833-6271
cvtc.edu/community-members/dental-clinic

Marshfield Clinic Dental Center
A dental payment assistance program/sliding fee scale is available to patients with a limited income & out-of-pocket dental expenses & helps with Forward Health approved services. Talk with patient financial services at any dental center.

Chippewa Falls: 715-738-2000
www.marshfieldclinic.org/Locations#clinics

Other locations include Rice Lake, Ladysmith, Marshfield, Black River Falls, and more.

Wisconsin Dental Association
Maintains list of clinics throughout the state that provide dental services to low-income, uninsured individuals.

wda.org/your-oral-health/reduced-rate-dental-clinics

The Open Door Clinic
The clinic will pay $200 per patient per year for dental care. Not eligible to those on BadgerCare, Medicare, or Medicaid.

715-720-1443
First Presbyterian Church
130 W Central St. Chippewa Falls, WI 54729
www.chippewaopendoor.org

Emergency Relief

Also See: Energy/Utility Assistance | Housing | Homeless Shelters

CareLink Gas cards in the amount of $25 for those facing an emergency 1x/6mo. Funded by 15 churches. Proof of valid driver's license & Chippewa Co address. Also provides information on other resources.	**715-723-5717** Tue & Thu 10:00am-12:00pm First Presbyterian Church 130 W Central St, Chippewa Falls
Lion's Club Aid for disaster victims. Your local Chamber of Commerce or village/township clerk can give you the person's name or check online.	Holcombe: 715-595-4421 Cadott: CadottLions@gmail.com Chippewa Falls: cf.lions@gmail.com Cornell: 715-239-3965
Red Cross Disaster relief and response	**877-618-6628** 3728 Spooner Ave, Altoona www.redcross.org/about-us/our-work/disaster-relief.html
Cooling &/or Warming Centers Cooling &/or centers are available to the public to escape dangerous heat or cold. These resources usually open "as needed" & subject to change.	**Call 211***

***2-1-1**

Across the United States, 211 is a community's go-to resource. 24 hours a day, seven days a week, 211 specialists connect callers with the help they need. During times of disaster, 211 supports communities before and during disasters. That might be directing people to evacuation routes and shelters beforehand, or helping people get food, water and emergency supplies afterwards.

Employment

Resources for people with disabilities or older workers

Catholic Charities
The Adult Support Services Program offers a variety of opportunities for adults and those entering adulthood that have developmental disabilities and special needs.
https://cclse.org/adult-support-program/

Chippewa River Industries (CRI)
Individualized vocational program for persons preparing for competitive employment. Person centered help with soft skills, employability skills, team-building and independence.
715-726-7822
www.crind.org/vocational/
Email: general@crind.org

Division of Vocational Rehabilitation
Federal/state program designed to obtain, maintain, and advance employment for people with disabilities.
715-836-4263
Email: dvr@dwd.wisocnsin.gov
dwd.wisconsin.gov/dvr/about/default.htm

Department of Workforce Development
Provides job services, training and employment assistance to people looking for work, at the same time as it works with employers on finding the necessary workers to fill current job openings. Also agency to apply for unemployment benefits.
608-266-3131
dwd.wisconsin.gov/dwdsendmail/mailtodwd.aspx

Equal Employment Opportunity Commission
For information regarding laws that apply to all types of work situations, including hiring, firing, promotions, harassment, training, wages and benefits.
1-800-669-4000
http://www.eeoc.gov

L.E. Phillips Career Development Center
Provides meaningful and appropriate vocational services and employment opportunities for individuals with disabilities and disadvantages
715-834-2771
www.lecdc.com

Reach Inc.
Provides adults with disabilities the opportunity to reach their highest potential in community-based employment.
715-522-2763
www.reach-inc.org

Ticket to Work Employment program for people with disabilities ages 18-64 who are interested in going to work, while keeping their Medicare or Medicaid.	**1-866-968-7842 or** **1-866-833-2967 (TTY)** www.ssa.gov/work/ Email: support@choosework.ssa.gov
Workforce Resource, Inc Disability Program Navigator 2829 Cty Highway I, Suite 2A, Chippewa 221 W Madison St, Eau Claire	Chippewa Job Center: **715-723-2248** Eau Claire Job Center: **715-836-4263**

Financial Counseling

Catholic Charities Financial Counseling	**715-832-6644** www.cclse.org
UW-Extension Free financial coaching	**715-726-7950**
Consumer Credit Counseling Internal Revenue Service non-profit organizations that will help you find a workable solution to financial problems.	**715-834-8500**
Family Means	**651-439-4840** www.familymeans.org/budget-credit-counseling.html
Financial Counseling	**715-456-4907** www.klenzfinancialcounseling.com

Food & Nutrition

Community Dining

(ADRC) Senior Dining
Meal provided at public dining locations to anyone 60+ and a Chippewa County resident. Call a day ahead for reservation please. Meals are provided on a donation basis with a suggested donation posted at each location.

www.co.chippewa.wi.us/government/aging-disability-resource-center-adrc/senior-nutrition-program/senior-dining-meals

Bloomer - Senior Citizens Center
715-579-2889 Mon-Fri at 12pm

Cadott - Kathy's Diner
715-289-3551 Mon-Fri 11:30am-12:30pm

Chippewa Falls - Senior Center
715-579-2896 Mon-Fri 12pm

Cornell - Our Savior's Lutheran Church
715-579-2910 Mon-Fri 11:30am

Holcombe - Lake Holcombe Cafe
715-579-2910 1st/3rd Tues (lunch), 2nd/4th Wed (breakfast)

Agnes' Table - Legacy Community Center Free hot meal. Breakfast Served Mon/Wed/Fri 7:00 – 10:30 am Dinner Served Tue/Thur 5:30 – 6:30 pm	**715-579-6173** 26 W. Grand Avenue, Chippewa Falls
Barnabas Christian Coffee House Free dinner (alternate nights of Agnes' Table) Monday, Wednesday, Friday 5:30pm - 6:30pm	**715-404-5330** 19 West Spring Street, Chippewa Falls
Bloomer Sunday Social Supper Distribution: 2nd Sunday at 4:00pm	**715-568-3612** 2121 Duncan Road, Bloomer
Nutrition – Come Now and Eat Distribution: 4th Wednesday 4:30pm - 6:00pm	**715-289-4521** 215 East Seminary Street, Cadott
We Care Sunday Meal Serving: Last Sunday of each month.	**715-723-6048** Our Saviour's Lutheran Church 1300 Mansfield Street, Chippewa Falls

Has a backpack program

Delivered Meals

Meals on Wheels - ADRC Delivered hot meals for homebound individuals aged 60+ living outside the city limits of Chippewa Falls. If living within city limits, see Mobile Meals.	**715-738-2590** **ADRC@co.chippewa.wi.us** www.co.chippewa.wi.us/government/aging-disability-resource-center-adrc/senior-nutrition-program/meals-on-wheels
Go Getters – Bloomer Area Food Pantry Volunteer grocery shoppers for people with health concerns or transportation issues.	**715-568-3733** www.bloomerfoodpantry.wixsite.com/bnapantry/projects
Mom's Meals Provides fresh meals to the aging population. They prepare, package, & ship FRESH, ready to heat & eat Meals will remain FRESH in your refrigerator for two full weeks. Special Diets available	**877-508-6667** www.momsmeals.com
Homestyle Direct Delivers home cooked meals directly to your door on a weekly or monthly basis. Arrives at your doorstep fully frozen, needing only to be thawed & heated in your microwave or oven. Special Diets Available	**866-735-0921** www.homestyledirect.com
Mobile Meals Available to Chippewa Falls residents (within city limits) who are unable to prepare their own meals due to aging or health related issues.	**715-723-0486** www.cfmobilemeals.weebly.com

Pantries & Clothing Closets

If transportation is a barrier to getting food & you have a disability or age 60+, please call the ADRC Transportation Coordinator 715-738-2590 to ask about programs. In addition, your local pantry may offer some accommodation. Related: Transportation Programs

Also has a clothing closet or resources

4 C's Food Pantry Fridays 2:00pm - 4:00pm	**715-289-4941** Christian Community Center 329 Main St, Cadott
Bloomer Area Food Pantry, Inc. Fridays 1:00pm - 4:00pm *"Go Getters" offer assistance for those with health concerns or transportation issues.*	**715-568-3733** **Leave a voicemail.** 808 Jackson St, Bloomer
Cornell Food Pantry Tuesdays 4:00pm - 7:00pm	**715-202-3531** 401 South 2nd Ave, Cornell
First Presbyterian Church Tues & Thurs 10:00am - 12:00pm 1st Tues monthly 5:00pm - 7:00pm	**715-723-5717** 130 W Central St, Chippewa Falls
Fruit of the Vine Pantry 1st & 3rd Tues 5:00pm - 6:30pm 2nd & 4th Tues 10:00am - 12:00pm	**715-203-0137** W11581 Cty Hwy X, Stanley
Holcombe Food Pantry 2nd & 4th Tues 2:00pm - 5:00pm	**715-595-4967** 27841 Cty Hwy M, Holcombe
Jim Falls Community Food Pantry Mondays 4:00pm - 6:00pm	13883 Cty Hwy S, Jim Falls
Legacy Community Center Food Pantry Monday thru Thursday 1:00pm - 3:00pm	26 W. Grand Ave, Chippewa Falls
Pantry Pals Food Pantry 3rd Saturday 10:00am - 12:00pm **Lafayette+Stillson school district residents*	**715-723-4231** English Lutheran Church 20588 Cty Hwy X, Chippewa Falls
Ruby's Pantry in Chippewa Falls 3rd Tues 4:30pm - 6:00pm (doors open 3:30) **Open to all with $20 donation*	**715-723-2872** Chippewa Valley Bible Church 531 E South Ave, Chippewa Falls

Ruby's Pantry in Eau Claire
1st Thursday, Registration 4:00pm - 6:00pm
**Open to all with $20 donation*

715-834-0023 / 651-674-0009
Lutheran Church of the Good Shepherd
1120 Cedar St, Eau Claire

Salvation Army Food Pantry
**Serves Chippewa Falls school district families.*
Mon 9:00am - 12:00pm & 1:00pm - 4:00pm
Tue 9:00am - 12:00pm
Wed 9:00am - 1:00pm & 2:00pm - 4:00pm
Thu 1:00pm - 5:00pm

715-726-9506
521 N Bridge St, Chippewa Falls
Ask about: clothing vouchers, furniture, houseware, laundry, infant care items, toiletry

CHANGING LOCATION OCTOBER 2020

St. Francesca Resource Center
Tues 9:00am - 1:00pm & 4:00pm - 7:00pm
**Can visit every 2 weeks. Bring box/bags.*

Corner of Allen & High St
(back of old Notre Dame school)
Chippewa Falls

Stanley Food Pantry
1st Thursday 4:00pm - 6:00pm

715-644-0644
Our Savior's Lutheran Church
147 E 4th Ave, Stanley

Valley Vineyard Food Pantry
Tue & Thu 5:00pm - 7:00pm

715-828-6479
910 Bridgewater Ave, Chippewa Falls

Human Services of Chippewa Co
Contact your caseworker directly for vouchers at Goodwill and Hope Gospel. Limited availability.

715-726-7840

Winter Coats
L.E. Philips Career Development Center (CDC) & Valley Vineyard Church sometimes has winter coats available for free to those in need. Information is subject to change.

CDC: 715-834-2771

Grocery Delivery & Pick Up

Aldi's Grocery - Drive Up or Delivery
Drive up & delivery services fulfilled by **Instacart** services mentioned below. Order groceries online, and it will be loaded into your vehicle when you arrive.
www.aldi.us

Amazon Pantry
Order pantry items & household essentials online & get delivered to your home. Membership not required, but discounted membership is available to EBT or Medicaid members.
www.amazon.com/gp/pantry/info

Bloomer Area Food Pantry, Inc.
Fridays 1:00pm - 4:00pm
"Go Getters" offer assistance for those with health concerns or transportation issues.
715-568-3733
Leave a voicemail.
808 Jackson St, Bloomer

Family Fare "Fast Lane" - Drive Up & Delivery
Order groceries online, and it will be loaded into your vehicle when you arrive at the designated parking spaces. Delivery available in certain locations.
715-726-2500
www.shopfamilyfare.com/fastlane

Hansen's Grocery – Stanley
Call in your grocery order & pick up.
715-644-5842
Call ahead. Tue & Thu 8am-11:30am

Instacart
Order groceries online & get it delivered from Festival, Aldi's, Sam's, CVS Pharmacy, Petco, Target.
Doesn't accept SNAP/Quest.
www.instacart.com
Support: 888-246-7822

Festival Foods Grocery - Drive Up (Click N Go)
Order groceries online, and it will be loaded into your vehicle when you arrive. Home delivery is through **Instacart** service, mentioned above. *Doesn't accept SNAP/Quest online.*
www.festfoods.com

Ready Ride Taxi - Grocery Order Assistance
Helps create online orders for groceries & can pick up the order for you. Call for an appointment.
715-864-2409

Sam' Club Grocery - Drive Up Order/prepay groceries online, & it will be loaded into your vehicle when you arrive. Delivery is through Instacart service, mentioned above.	www.samsclub.com/c/grocery/1444
Walmart Grocery - Drive Up Order groceries online, & it will be loaded into your vehicle when you arrive (delivery is available to limited locations for a fee). *Accepts SNAP/QUEST via EBT card which will be swiped by an Associate during pick up, and you can split the total with another credit/debit card. Bring ID. WIC not eligible for Grocery Pick Up.*	www.grocery.walmart.com
Woodman's Grocery - Drive Up Order groceries online, and it will be loaded into your vehicle when you arrive at the designated parking spaces. Delivery in limited locations. *Accepts WIC and SNAP/Quest via EBT card.*	www.shopwoodmans.com 2855 Woodman Dr, Altoona
Target Grocery - Drive Up Order groceries on Target's mobile app (required), and it will be loaded into your vehicle when you arrive. Delivery is through **Instacart** service, mentioned above.	www.target.com/c/download-app/-/N-4th2r?lnk=DriveUp

Other Food Related Resources

FoodShare (SNAP or QUEST) Helps low-income families & individuals purchase groceries with a discreet debit/EBT card. Income limits apply.	Great Rivers: **1-888-283-0012** FoodShare Specialist: **715-835-9415 x106** *To check balance, call number on back of your card: 877-415-5464*
Commodity Supplemental Food Program (CSFP) Provides monthly supplemental food package to those age 60 or older that will typically include: canned fruit & vegetables, dry or canned milk, cheese, canned meat, peanut butter or dried beans, cereal & grains, rice, instant potatoes or pasta. Income limits apply.	**715-977-1191** **1-800-606-9227** mlarson@wcap.org
Market Match Stretch your FoodShare dollars farther by $10 *extra* per week (or $40 per month) by spending $10 of your FoodShare money & you'll receive a match of $10 in tokens to spend at the Market. Tokens can only be purchased on certain days/times. Please call or look for token booth.	**715-839-4712** 300 Riverfront Ter, Eau Claire www.ecdowntownfarmersmarket.com
Senior Farmers' Market Vouchers Provides Chippewa County residents age 60 or older (55 if Native American) $25 vouchers to purchase fresh local produce from June 1st to October 31st. Income limits apply.	**715-726-7777** **Toll free: 888-400-6920** adrc@co.chippewa.wi.us

Health Insurance

Marketplace Health Insurance (Affordable Care Act) Health insurance for those that do not qualify for Medicare, Medicaid or receive insurance through work.	**1-800-318-2596** or www.healthcare.gov
Medicare Get answers to questions about Medicare covered benefits, claims and costs. Annual Open Enrollment is October 15th-Dec 7th. Coverage begins January 1st.	1-800-MEDICARE (**1-800-633-4227**) or www.medicare.gov
Social Security Administration- Eau Claire Office Contact to enroll in Medicare Part A and Part B or to find out when you will be eligible for Medicare.	(866) 815-2924 or www.ssa.gov
Forward Health Member Services Find out where you can use your Medicaid-Forward Health Card and what services are covered.	**1-800-362-3002**
Health Check Preventative health check-up program, for Medicaid recipients under 21, to gain access to medically necessary items not typically covered by Medicaid.	**800-722-2295**
Great Rivers Consortium Offers the following programs: • Medicaid/Medical Assistance (such as BadgerCare Plus) • FoodShare (WI's version of SNAP) • Child Care Subsidy • Wisconsin Works (W-2)	Apply via phone: **888-283-00124** Apply online: access.wisconsin.gov/access/ MyACCESS Mobile App: See your benefits & upcoming renewals, get reminders, pay premiums, take pictures of documents to submit proof, & check real-time status.
Medicare Savings Programs (MSP's) Helps pay for certain Medicare costs, for people that meet certain income & assets levels.	Great Rivers Consortium: **1-888-283-0012**
"Extra Help" Program for Medicare Beneficiaries Helps reduce cost of drug premium and deductibles. Individuals who qualify for Medicare & Medicaid or the Medicare Savings Program automatically qualify for Extra Help. Income and asset limits apply.	SSA: **1-866-815-2924** www.ssa.gov
Wisconsin Well Woman Program	**715-839-4732**

Prescription Drug Insurance

BlinkHealth Same drugs, lower prices. Local pharmacy pick up, or home delivery. Accepts insurance or uninsured.	**1-844-265-6444** www.blinkhealth.com
"Extra Help" Program for Medicare Beneficiaries Helps reduce cost of drug premium and deductibles. Individuals who qualify for Medicare & Medicaid or the Medicare Savings Program automatically qualify for Extra Help. Income and asset limits apply.	SSA: **1-866-815-2924** www.ssa.gov
Patient Assistance Programs Operated by pharmaceutical companies to provide free medications to people who cannot afford to buy their medicine	Contact the pharmaceutical company that makes the drug you need, or contact your prescribing physician or check www.rxassist.org/patients
RxOutreach Standard pricing for a list of medications similar to Walmart's program. No enrollment fee or monthly premium. Generous income guidelines. No insurance necessary.	**About:** www.rxoutreach.org **2020 Costs:** rxoutreach.org/wp-content/uploads/2020/03/DLRXO-03.10.20.pdf
SeniorCare WI's Prescription Drug Assistance Program residents age 65 or older. Drug benefit is dependent upon income. Enrollment fee is $30 for 12 months coverage. Higher incomes may have a deductible before they receive the $5 copay for generics/$15 brand.	**1-800-657-2038** or dhs.wisconsin.gov/seniorcare/index.htm
Walgreens Prescription Savings Club	Online or in person, $20 membership
Walmart Rx Program ($4) Prescription Program includes up to a 30-day supply for $4 and a 90-day supply for $10 of some covered generic drugs at commonly prescribed dosages. Higher dosages cost more. No insurance necessary.	www.walmart.com/cp/4-Prescriptions/1078664 Scroll to bottom "**Download PDF**" button below $4 medications in US
Prescription Drug Discounts Some companies & organizations offer prescription drug discount cards, which may help save money on prescriptions.	www.goodrx.com www.familywize.com

Help with Insurance

ABC for Health Advocacy & benefit counseling, a public interest law firm connecting Wisconsin families to health care benefits & services.	**608-261-6939** info@safetyweb.org www.safetyweb.org
Aging & Disability Resource Center Disability Benefits Specialist: Free service to adults aged 18-59 with disabilities with questions & problems related to Security Disability, Supplemental Security Income, Medicare, Medicaid & other benefits. Elder Benefits Specialist: Free service to persons aged 60+ with questions & problems related to Medicare, Medicaid, Social Security benefits, & other private & public benefits.	Serves Chippewa County Residents: **715-726-7777** **Toll Free: 888-400-6920** Email: adrc@co.chippewa.wi.us
Covering WI Provides free & unbiased assistance reviewing Marketplace plan options & help with enrollment.	**608-261-1455** www.coveringwi.org
Disability Drug Benefit Helpline Free, statewide helpline for people with disabilities, their families or guardians, with Medicare prescription drug plans, drug costs, & coverage issues.	**800-926-4862**
Family Health Center Provides free & unbiased assistance reviewing Marketplace plan options & help with enrollment.	**715-221-5700** Fhc.membership@marshfieldclinic.org 850 Lakeland Dr, Chippewa
Medicare Part D Helpline Free service for people age 60+ to answer questions about Medicare drug coverage, costs, & options.	**855-677-2783**
Medigap Helpline Free, confidential counseling service for all Medicare beneficiaries, including disabled individuals & those age 65 and over, to help answer insurance questions.	**800-242-1060**
Office of the Commissioner of Insurance Regulates & enforces various insurance laws, agent licensing & investigates complaints.	**800-236-8517** www.oci.wi.gov

Healthy Living & Falls Prevention

Aging & Disability Resource Center — **715-726-7777**
Registration required. Here's some of the workshops: — **Toll Free: 888-400-6920**
Email: adrc@co.chippewa.wi.us

- Healthy Living With Diabetes
- Living Well with Chronic Conditions
- Stepping On (fall prevention)
- Strong Bones (balance, strength,fall prevention)
- Mind Over Matter (incontinence for women)

Chippewa Falls Senior Center — **715-720-1666**
Offers a variety of programs that promote health and well-being — 1000 E. Grand Avenue

Medicare Advantage Plans — **Call your Medicare Advantage Plan**
Some Medicare Advantage plans will offer healthy living classes to their members.

Other Health Care Systems
Many health care systems offer healthy living programs that are open to the community

Marshfield: shine365.marshfieldclinic.org/
Mayo: www.mayoclinichealthsystem.org
Prevea: 1-888-277-3832

Wisconsin Well Woman Program — **715-839-4732**
Serves women ages 45-64 who are low income and uninsured or underinsured. Provides mammography, annual exams, pap tests, etc.

Hearing - Deaf/Hard of Hearing

Also see Adaptive Equipment/Assistive Technology

Center for Deaf-Blind Persons Serves those who have some degree of loss in both hearing & sight.	Voice/TTY/DBC**: 414-481-7477** www.deaf-blind.org/
Center For Independent Living For Western Wisconsin • Assistive Technology demonstration & loan • Help with applications for funds to pay for assistive technology	**715-233-1070** www.cilww.com/other-independent-living-services Email: cilww@cilww.com
Communication Access Real-time Translation CART is the process of translating spoken word into written text, also known as captioning.	Private practice captioners: dhs.wisconsin.gov/odhh/cartlisting.htm
iCanConnect Specifically works with people that have both significant vision AND hearing loss (must be both) to provide equipment to connect with others for free. Generous income eligibility.	**800-825-4595** www.icanconnect.org
Lion's Club Hearing Aid Program. Your local Chamber of Commerce or village/township clerk can give you the contact person's name or check online.	Holcombe: 715-595-4421 Cadott: CadottLions@gmail.com Chippewa Falls: cf.lions@gmail.com Cornell: 715-239-3965
Office for the Deaf & Hard of Hearing • Assistive Technology • Rights & laws • Deaf-Blind Resources • Communication Cards • Sign Language resources • Telecommunication devices and funding	**1-855-359-5252** www.dhs.wisconsin.gov/odhh
Telecommunication Relay Service (TRS) Operators or communications assistants (CAs) facilitate phone calls between people with hearing or speech disabilities & other individuals. No cost.	**888-225-5322** **TTY: 888-835-5322** **ASL Video Call: 844-432-2275** www.fcc.gov/consumers/guides/telecommunications-relay-service-trs

Home Care

First, what type of homecare are you looking for?

Supportive	Grocery shopping, meal prep, companionship, cleaning, laundry. You will want to look at Housekeeping & In-Home Support
Personal	Bathing, dressing, grooming, toileting, changing bed linens, assistance with mobility/ambulation. You will want to look at Housekeeping & In-Home Support If you receive Medical Assistance & need Personal Care, you may hire your friend/family through the agencies on this list (*courtesy of the ADRC of Eau Claire County)* and services would be covered by your Medical Assistance.
Skilled	Care that requires a nurse, such as medication management, wound care, IV therapy, blood draw or skilled therapy services like Physical Therapy, Speech Therapy, and Occupational Therapy. Short-term and goal-directed care. You will want to look at Licensed Home Health Care
End of Life Care	Care for people in the last six months of life that combines medical, emotional and spiritual care. You will want to look at Hospice Services
Long-Term Serious Illness Care	Supportive medical care for people who are being treated for a serious illness and struggling with symptoms, pain and stress. You will want to look at Palliative Care

Housekeeping & In-Home Support

*** The agencies listed below with a * next to their name may also provide:** grocery shopping, meal preparation, companionship, cleaning, laundry, bathing, dressing, grooming, toileting, changing bed linens, assistance with mobility/ambulation.

These services are typically paid for out-of-pocket, meaning Medicare, Medicaid and insurance will not cover it.

Below are a list of questions that are important to ask when hiring in-home support services.

1. What is your rate?
2. Does it include travel time?
3. Will there be mileage added?
4. Is there a minimum number of hours per visit? Per week? Per month?
5. Will you be coming the same day every month or do we schedule it?
6. What type of activities does the rate include? Does it include just housekeeping or will they change sheets, do laundry, etc?
7. Do they bring their own cleaning supplies or do I have to supply them?
8. Do you perform background checks on your employees?
9. Do you have insurance in case someone gets hurt in my home?

* **Almost Family**	**715-831-0631**
* **Appeal to Heaven**	**715-379-7889**
A Knack for Cleaning	**715-271-2544** aknackforcleaningllc@gmail.com
Becker Cleaning Service, LLC	**715-832-6336** relaxitsdone@merrymaidsec.com
Brooms, Mops, & More Cleaning Service, LLC	**715-456-6950**
Consult an Organizer *Specializes in hoarding situations*	**715-828-8090** connie@consultanorganizer.com
Hopes of Home	**715-210-3867** hopesofhome@gmail.com
* **Happy to Help Home Care**	**715-271-2784**

* **International Quality Home Care**	**888-278-3405**
* **Safe at Home**	**715-598-7233**
* **Second Springs Care**	**715-861-3474** admin@secondspringsllc.com
* **Seniors Helping Seniors**	**715-514-4511** andy34shs@gmail.com
Serenity Care. LLC	**715-308-3800** careagency.serenity@gmail.com
Two Sisters & a Bucket	715- 495-2825 twosistersnabucket@gmail.com
* **Visiting Angels**	715-598-1750 eherbison@visitingangels.com

Hospice Services

What is it? Care for people in the last six months of life that combines medical, emotional & spiritual care.

- The patient & family can get support at home.
- Their care team includes a nurse case manager, certified nursing assistants, a social worker, a spiritual & grief counselor, trained volunteers & the patient's chosen doctor.
- Service includes regular home nursing visits, help with personal care, help connecting with community resources, education about what to expect as the illness progresses and grief support for the family.
- Care focuses on whatever is most important to the patient: comfort, dignity, family concerns, end-of-life goals, wishes and legacy.

Who is it for? People of any age who:

- Have *any* serious illness or life-limiting health problem,
- Are expected to live six months or less, and
- Have a primary goal of comfort, not a cure.

Where is it provided? At the patient's home, a family members' home, a skilled nursing, assisted living, community-based residential or other long-term care facility.

Hospice Compare Compare hospices by area based on the quality of care	www.medicare.gov/hospiceCompare
Heartland Hospice Also offers Palliative Care at 1-800-507-4329	**715-214-2485** www.heartlandhospice.com
Hope Hospice Also offers Palliative Care	**877-375-0919** www.hhospice.com
Interim Healthcare-Hospice	**715-834-1313** www.interimhealthcare.com/eauclairewi
Mayo Clinic Home Health & Hospice	**715-831-0100** www.mayoclinichealthsystem.org
Meadowbrook in Bloomer	**715-568-2503** www.meadowbrookbloomer.com
St. Croix Hospice	**715-598-2635** www.stcroixhospice.com
HSHS St. Joseph's Home Health, Hospice & Palliative Care	**715-717-7485** www.hshsathome.org

Licensed Home Health Care

What is it? Short-term, physician-directed care designed to help a patient prevent or recover from an illness, injury or hospital stay.

- Requires intermittent skilled care such as wound care, patient and caregiver education, intravenous therapy, injections, among others.
- May include Speech Therapy, Physical Therapy, Occupational Therapy
- May include other support services necessary to recover
- Specific criteria must be met for it to be covered by Medicare or private insurance

Who is it for? Persons of any age who:

- Have complex medical needs or whose treatment requires special medical equipment or careful monitoring until condition stabilizes
- It is not for persons who need more than part-time or intermittent skilled nursing care

Where is it provided? At the patient's home.

- It may be provided at family member's home if patient is staying there during their recovery.

Home Health Care Compare Compare based on quality of care & location	www.medicare.gov/care-compare
Ascension At Home	**715-301-7260** www.ascensionathome.com
Aurora Community Health	**715-235-3707 or 888-301-5897** www.auroraservices.com
Hiawatha Homecare	**651-388-2223** https://hiawathahomecare.com
HSHS St. Joseph's Home Health	**715-726-3485 or 715-717-7485** www.hshsathome.org
Interim Healthcare of Western Wisconsin	**715-834-1313** www.interimhealthcare.com/eauclairewi
Lakeview Medical Center Home Care	**715-236-6256** lakeviewmedical.com/our-service/home-health-care
Moore Genuine Care	**715-286-2734** www.mooregenuinehomecare.com
Recover Health of Wisconsin, Inc	**715-598-5600** www.recoverhealth.org

Palliative Care

What is it? Supportive medical care for people who are being treated for a serious illness & are struggling with their symptoms, pain & stress.

- Nurse practitioners or doctors conduct two-hour, in-home consultations to help people find ways to feel better & cope better with their illness. During that time, the NP or doctor talks with the patient/family in detail about their symptoms, medications, treatments & goals for care, & performs a brief medical exam.
- After the visit, the NP gives the patient & their primary doctor specialized ideas to relieve their pain, other symptoms & stress.
- Follow-up visits are added, if pre-approved by the patient's doctor.
- A social worker can be called in to help with accessing needed community services.

Who is it for? People age 18 or older who:

- Have a serious illness, but are not at the end of life,
- Are not getting enough relief from medicines & other treatments, and
- Have trouble getting to the doctor or clinic because of their illness.

Where is it provided? At the patient's home, a family members' home, a skilled nursing, assisted living, community-based residential or other long-term care facility.

Get Palliative Care Identifies palliative care resources by area.	getpalliativecare.org
Ascension at Home Offers a more limited version of palliative care for people in Stanley, WI.	**715-301-7260**
Heartland Hospice (Palliative Care)	**1-800-507-4329** www.heartlandhospice.com
Hope Hospice (Palliative Care) Northeast Chippewa County.	**877-375-0919** www.hhospice.com
Mayo Clinic Home Health & Hospice	**715-838-3224** www.mayoclinichealthsystem.org
HSHS St. Joseph's Home Health, Hospice & Palliative Care	**715-717-7485** www.hshsathome.org

Housing

Apartments - Non-Subsidized

Auction Mart Apartments 715-726-7933
118 S Broadway St, Stanley, WI housingauthority@co.chippewa.wi.us

Cadott Country Apartments 715-289-4755
948 N Kelly St

Chippewa Manor Residential Living Center 715-723-4437
Has 2 components: independent apartments and assisted living (but no memory care) www.chippewamanor.com

Holcombe Housing 751-723-7588

Homestead Village Senior Apartments 715-726-9664
320 E Colome St, Chippewa Falls www.heritagesenior.com
Village I is non-sub; Village II is subsidized E: homestead@msphousing.com

Northland Apartments 800-432-5755
18 Bay St, Chippewa Falls housingauthority@co.chippewa.wi.us

North Town Apartments 715-579-5179
973 North Kelly St, Cadott, WI

Parkview Apartments 715-568-5446
1403 15th Ave, Bloomer, WI

St. Joseph's Apartments 715-723-5825
912 Pearl St, Chippewa Falls, WI info@rentalresources.net

Stanley Country Apartments 715-644-6702
460 Grant St, Stanley, WI

The Landing 715-861-7753
398 E Colome St, Chippewa Falls, WI

The Homeplace of Stanley
225 E 4th Ave, Stanley, WI

Apartments - Subsidized *(rent controlled)*

Bloomer Lakeview Apartments 2110 Duncan Rd, Bloomer Owned by Mayo; managed by Landmark Corp.	715-834-3411 pam@landmark-company.com
Bridgewater Apartments 807 Bridgewater Ave, Chippewa Falls	715-834-2691 linda@landmark-company.com
Homestead Village Independent Sr Living II 320 E Colome St, Chippewa Falls One wing is subsidized.	715-726-9664 homestead@msphousing.com www.heritagesenior.org
Grace Parkside Apartments 49 E Spring St, Chippewa Falls	715-832-1174 stephaniebrueggen@graceluthfound.com
Grandview Apartments 304 S Main St, Cadott	715-834-3411 pam@landmark-company.com
Lake Como Home II Lakeshore Dr & Future St, Bloomer	715-834-3411 pam@landmark-company.com
Landing Apartments 398 E Colome St, Chippewa Falls	715-861-7753 homestead@msphousing.com
Moon Park Apartments 111 W 8th Ave, Stanley	715-282-4949
Northern Apartments 6 W Grand Ave, Chippewa Falls	715-723-7875
Park Ridge Apartments 403 W Park, Boyd	715-723-7552
Ravenswood Apartments 600 Ravenswood Court, Cornell	715-834-3411 pam@landmark-company.com
Romeis Millstream Apartments I & II 509 & 607 N High St, Chippewa Falls	715-723-7552
Shoe Factory Apartments 36 W River St, Chippewa Falls	715-726-0586 shoefactoryapts@att.net
Southridge Apartments 224 S Main St, Cadott	715-723-7552

Squire Drive Apartments 616 Squire Dr, Cornell	715-834-3411 pam@landmark-company.com
Stanley Court Apartments 461 Grant St, Stanley	715-289-4755 petznick4755@outlook.com
Sunrise Village East Dell St, New Auburn	715-726-7933 housingauthority@co.chippewa.wi.us
Sunset Homes 124 West 4th Ave, Stanley	715-644-5755 Stanleyhousing124@gmail.com
Westside Apartments 2130-2206 Freeway Dr, Bloomer 4-plexes	715-834-3411 pam@landmark-company.com

Rental/Mortgage Assistance

Housing Authority of Chippewa County — **715-726-7933**

- Foreclosure prevention loans for paying property taxes or mortgage
- Housing choice voucher program
- Income-based programs for home buying

Email: housingauthority@co.chippewa.wi.us
co.chippewa.wi.us/community/housing-authority

West CAP — **715-265-4271**

- Homeless or fleeing domestic violence assistance
- Other rental assistance and supportive housing programs
- See also Home Repairs

westcap.org/services/rentutility-assistance

Salvation Army — **715-834-1224**

Housing Services & Energy Assistance
Pays portion of energy costs or rent/mortgage

Amanda.radle@usc.salvationarmy.org

Movin' Out - HCRI Loan — **608-251-4446 x7**

A household member must have a permanent disability (& other eligibility requirements) for a 0% interest, deferred-payment loan for down payment & closing costs on a home purchase. Can be used with other assistance programs.

info@movin-out.org

Foundation for Rural Housing

Various assistance programs for rent, utility, security deposit, property tax and mortgage. Eligibility criteria vary

www.wisconsinruralhousing.org

Workforce Resource — **715-723-2248**

Emergency Assistance Grant for families who have a person under age 18 living there & need help with rent or utilities. Based on household size and need, can apply once yearly if income eligible.

Homeless Shelters

Beacon House (Interfaith Hospitality Network) Immediate short-term shelter (30 days) for families & pregnant single women to get their feet back on the ground. Case managers help transition into permanent housing through Transitional & Rapid programs.	**715-834-4357** 309 E Lake St, Eau Claire, WI 54701 agiani@familypromisecv.org www.familypromisecv.org/what-we-do
Bolton Refuge House Emergency shelter for victims of domestic violence.	**1-800-252-4357** www.boltonrefuge.com
House of Hope (by Hope Gospel Mission) Faith-based rescue mission & men's shelter & long term rehab services.	**715-552-5566** 8 S Farewell St, Eau Claire
Ruth House (by Hope Gospel Mission) Faith-based rescue mission & women's shelter & long term rehab services.	**715-834-4000** 2517 W Moholt Dr, Eau Claire
Sojourner House (Catholic Charities) For single men & women. Must arrive by 7pm.	**715-514-5556** 618 S Barstow St, Eau Claire www.cclse.org/the-sojourner-house
West CAP • Homeless or fleeing domestic violence assistance • Other rental assistance and supportive housing programs	**715-265-4271** westcap.org/services/rentutility-assistance

Home Repairs, Modifications, Weatherization

All Star Mobility — **715-598-7511**
2180 Hallie Road, Chippewa Falls
Install elevators or chair lifts, repair disability ramps.
jessica@allstarelevatollc.com
www.allstarelevatorllc.com

Housing Authority of Chippewa County — **715-726-7933**

- Home Repair Loans for homeowners 0% interest & renters 3% (with landlord's approval). Owned homes must include the land upon which it sits.
- Plumbing, electrical, heating, insulation, doors, windows, foundations, siding, accessibility, wells, septic, city water/sewer connections

email: housingauthority@co.chippewa.wi.us
web:co.chippewa.wi.us/community/housing-authority/home-repair

Ramps
These organizations may be able to help locate or build accessibility ramps for your home.
Lion's Club
Center for Independent Living
United Way

Tomorrow's Home Foundation
Grants specifically available for owners of mobile/ manufactured homes that need repairs, heating/cooling assistance, or need to dispose of an old uninhabitable mobile home.
laurie@housingalliance.us
608-255-1088
tomorrowshomefoundation.org/applications

USDA Rural Development
Home Repair Program includes low-interest loans or grants. Must own the land to qualify & be in a rural area.
www.rd.usda.gov/programs-services/programs-services-individuals

WestCAP Weatherization Program — **715-726-7840**
Available to homeowners/renters (with landlord's approval). Work can be done on homes, mobile homes, duplexes & apartment buildings. Work is done as a grant from WestCAP to owner occupants.
Applications taken by county's energy assistance office, same eligibility requirements
westcap.org/services/weatherization-2

Energy/Utility Assistance

Also see Cell Phone Services (Free/Discounted)

Wisconsin Home Energy Assistance Program (WHEAP) Also referred to as fuel assistance.	**715-726-7840** www.co.chippewa.wi.us/government/human-services/economic-support/energy-assistance
Keep Wisconsin Warm/Cool Fund For those experiencing a significant energy burden where other available resources are inadequate. If gross income is within the WHEAP guidelines, there may be supplemental support from this fund.	**800-891-9276** www.kwwf.org/apply
Focus on Energy Helps you make energy related improvements to your home.	**800-762-7077** www.focusonenergy.com/residential
Foundation for Rural Housing	www.wisconsinruralhousing.org

Additional Housing Resources

See Legal Counseling for Landlord Tenant Laws

Homestead Tax Credit These places offer assistance → "Where can I get the forms?" →	**AARP: 651-300-2431** **CVTC: 800-341-9911 x6** **Local libraries or online:** www.revenue.wi.gov/Pages/Form/2020Individual.aspx
My Free Taxes Through United Way's partnership with H&R Block, households can file Federal & State taxes for free.	www.myfreetaxes.com
Property Tax Deferral Loan Converts home equity into income to pay property taxes & stop collection efforts. Age 65+ & household income less than $20,000. More eligibility rules apply.	Wisconsin Housing and Economic Development Authority (WHEDA) **(800) 755-7835** PO Box 1728 Madison, WI 53701-1728 Email - underwriting@wheda.com
Reverse Mortgage Allows elders to access the equity in their home to defer payment of the loan until they die, sell or move out of the home. Also referred to as ***Home Equity Conversion Mortgage for Seniors*** through HUD	www.hud.gov/program_offices/housing/sfh/hecm/hecmhome For more information: www.consumer.ftc.gov/articles/0192-reverse-mortgages

Household Items

Department of Human Services Limited availability of vouchers for Goodwill and Hope Gospel.	Contact your caseworker directly
Hope Gospel's Furniture Voucher Program For people who need furniture, but can't afford even the reduced rates at their store. Limit of 4 pieces of furniture, one-time only opportunity, if they don't have what you need then you can come back another day. No income verification, resident of any county.	**715-552-5566** 2650 Mercantile Dr, Eau Claire
L.E. Phillips Career Development Center (CDC) Warehouse of items like furniture, towels, bed sheets, dishes, food, etc. All free. No delivery.	**715-834-2771** www.lecdc.com
Pantries Most pantries offer home products like shampoo & toilet paper.	See Food & Nutrition - Pantries & Clothing
Salvation Army May be able to help provide shampoo/health items.	**715-824-1224** 521 N Bridge St, Chippewa Falls
Sleep in Heavenly Peace Builds & delivers bunk beds or single bed for kids ages 3-16 in Eau Claire, Altoona, Chippewa Falls, no matter income level. Not first time first serve – prioritizes by "need." You can apply online.	**844-432-2337 x 5540** Osseo, WI www.shpbeds.org/request-free-twin-bed

Legal

Legal Counseling

ABC for Health	**800-585-4222 or** www.safetyweb.org
Chippewa Falls Public Library Lawyers offer a free 15 minute consultation. No appointments/first come first serve basis.	4th Wednesday monthly 6:30pm-8:00pm 105 W Central St, Chippewa Falls
Consumer Protection 3610 Oakwood Hills Parkway, Eau Claire	**800-422-7128**
Elder Rights Project Civil Legal Aid	**844-614-5468**
Fair Housing Council	**414-278-1240** www.fairhousingwisconsin.com
Judicare Non-profit law firm providing equal access to justice to WI residents. Provides representation to low-income individuals.	**800-472-1638** www.judicare.org/index.cfm
Landlord/Tenant Rights Office	**800-422-7128**
Legal Action	**855-947-2529**
Modest Means Program of the State Bar of WI Assists people whose income is too high for free legal services, but too low to pay a lawyer's standard rate. Qualifying services is based on your income level & area of legal need.	To find out if you qualify, submit questionnaire: www.wisbar.org/forPublic/INeedaLawyer/Pages/Modest-Means.aspx
State Bar of WI Lawyer Referral & Info Service Free legal referrals to attorneys who charge their regular rate.	**800-362-9082** www.wisbar.org/lris
State Law Library Website	wilawlibrary.gov
Tenant Resource Center Landlord/tenant rights & rental laws.	**877-238-7368** www.tenantresourcecenter.org
WI Legal Advice Online Free legal advice on limited topics to eligible individuals.	www.wilegaladvice.org

Legal Decision Making

Living Will
Written, legal document you create that spells out to medical providers the medical treatments you would and would not want to be used to keep you alive. Can also spell out your preferences for other medical decisions, such as pain management or organ donation.

Form and information available:
dhs.wisconsin.gov/forms/advdirectives/f00060.pdf

Power of Attorney for Finances
Legal document you create that gives a person of your choosing the access to your finances and ability to handle financial decisions. Unless otherwise noted in the document, this power is granted at the time it is signed.
Forms available:
dhs.wisconsin.gov/forms/advdirectives/adformspoa.htm

Free help completing forms:
Aging & Disability Resource Center
715-726-7777
Toll Free: **888-400-6920**
Email: adrc@co.chippewa.wi.us

Power of Attorney for Healthcare
Legal document that allows you to designate an agent to make certain health care related decisions in the event you are not able to.
Forms available:
dhs.wisconsin.gov/forms/advdirectives/adformspoa.htm

Free help completing forms **Marshfield Clinic**
715-221-7132
Or **Aging & Disability Resource Center**
715-726-7777
Toll Free: **888-400-6920**
Email: adrc@co.chippewa.wi.us

Representative Payee (Rep Payee)
A person or organization that is appointed to receive Social Security or SSI benefits for a person who can't manage their own benefits.

NOTE: Being an authorized representative, having power of attorney or a joint bank account with the beneficiary does not provide the same legal authority.

For more information:
www.ssa.gov/payee/index.htm
Organizations that provide Rep Payee Services:
Rep Payee Services of WI: **715-285-5020**
Beneficial Rep Payee: **715-831-9349**
Chippewa Family Services: **715-723-7566**
House Calls: **715-232-6475**
Payee Services: **715-233-0203**
Meraki Guardianship: **715-861-3210**

Supported Decision Making
Legal document created by individuals as an alternative to guardianship. It helps them learn how to make decisions about their lives. They choose the people they trust to help them understand complex information & make informed decisions about their medical, legal, financial & other life matters.

For detailed information:
https://wi-bpdd.org/index.php/supporteddecision-making/

Forms available:
www.dhs.wisconsin.gov/library/f-02377.htm

Wisconsin Guardianship Support Center **855-409-9410**
Information about the various forms of legal decision-making, not just guardianship. www.gwaar.org/gsc

Guardianship is the legal decision-making action of last resort because it removes individual rights to the largest degree. Guardianship of Person and Guardianship of Estate remove different rights. These require court action and are difficult to undo once enacted.

Medical

You may also be interested in the Health insurance section.
Below are resources for actual medical services & programs.
Also see Personal Emergency Response Systems and Mental Health & Substance Abuse.

AIDS Resource Center of WI-Eau Claire LifePoint needle exchange program, testing for HIV, Hepatitis C & sexually transmitted infections, behavioral health & wellness clinic for HIV patients.	**715-836-7710** www.arcw.org 505 S Dewey St Suite 107, Eau Claire
Chippewa Valley Free Clinic See schedule for Medical, mental health, dental, vision appointments. Eligibility requirements.	**715-839-8477** **Nurse Line M-Th 1-3pm extension 201** 1030 Oak Ridge Dr, Eau Claire http://cvfreeclinic.org/
Open Door Clinic, Inc. (Free Clinic) First-come-first-served, no appointments. Eligibility requirements. General medical services, psychiatry, pulmonology, physical therapy, chiropractor & dietician/diabetic educator. Call before you come to check if the service you need is available that week.	**715-720-1443** *Tuesdays 5pm - 7:30pm* www.chippewaopendoor.org volunteer@ChippewaOpenDoor.org First Presbyterian Church 130 W. Central, Chippewa Falls
Essential Health Clinic Provides high quality reproductive care, confidential STD testing, treatment, preventive education & more. Payments based on income & provides care for everyone regardless of ability to pay.	**1-800-657-5177** www.essentialclinic.org
Free Clinics (more)	**Rice Lake: 715-736-3733** **Menomonie: 715-308-3808**
Marshfield Clinic Health System Free & discounted care.	Patient Assistance **715-389-4475**
Public Health Immunizations, health screens, family planning, Mental Health Early Intervention, WI Well Woman Program	**715-726-7900** www.co.chippewa.wi.us/government/public-health/

Medical

Equipment: Buy, Loan & Repair

See also Adaptive Equipment/Assistive Technology

Building Hope - Hope Gospel Mission Accepts & sells electric wheelchairs & other equipment for people with varying abilities.	**715-552-5566 ext. 1700**
Center for Independent Living of Western Wisconsin Device Loan & Demonstration Program - 'Try before you buy' & a list of equipment that people are selling.	**715-233-1070** www.cilww.com/other-independent-living-services Email: cilww@cilww.com
Cornell Lion's Club Electric bed, Hoyer lift, handrails and more.	**715-595-4275 or 715-456-8749** www.facebook.com/CornellLions
Department of Public Health For Chippewa County residents up to 3 months. Examples: bath benches, canes, commodes, crutches, toilet risers, walkers, wheelchairs, etc.	**715-726-7900** www.co.chippewa.wi.us/government/public-health/home-health-care/free-medical-equipment-loan
Habitat for Humanity ReStore Sells wheelchairs & walkers	**715-833-8993** 145 N Clairemont Ave, Eau Claire
Lake Holcombe Lion's Club Electric bed, Hoyer lift, handrails and more.	**715-595-4421**
Nu Motion Service and repair of wheelchairs; Not a free service	**715-552-3711** www.numotion.com/products-services/service-and-repair
Rutledge Charities Loaned 6 months except knee walkers 3 months.	**715-723-6618**
United Cerebral Palsy of Western WI Loan closet & equipment for sale. Available to anyone with any kind of disability.	**715-858-1158** www.ucpwcw.org/loan-closet
VFW (Veterans of Foreign Wars) They accept donations for electric wheelchairs and lend them out. It is a free service and you can keep items as long as you need.	**715-552-8438** 1300 Starr Ave, Eau Claire

Medical

Adaptive Equipment/Assistive Technology

Also see: Hearing | Vision | Personal Emergency Response

AgrAbility of Wisconsin Any USDA farmer with a disability qualifies. Staff design a customized assistance plan.	**608-262-9336** agrability.bse.wisc.edu/ e: agrability@wisc.edu
All Star Mobility 2180 Hallie Road, Chippewa Falls Install elevators or chair lifts, repair disability ramps.	**715-598-7511** jessica@allstarelevatollc.com www.allstarelevatorllc.com
Center For Independent Living For Western Wisconsin • Assistive Technology demonstration & loan • Help with applications for funds to pay for assistive technology (WisTech program)	**715-233-1070** www.cilww.com/other-independent-living-services email: cilww@cilww.com
iCanConnect Specifically works with people that have both significant vision AND hearing loss (must be both) to provide equipment to connect with others for free. Generous income eligibility.	**800-825-4595** www.icanconnect.org
e-pill Medication Reminders Locked automatic pill dispenser, pillboxes, timers, alarm watches & more.	**800-549-0095** www.epill.com sales@epill.com
Ramps These organizations may be able to help locate, design or build accessibility ramps for your home.	**Lion's Club** Check with local chamber/village or online for contact information **Center for Independent Living** 715-233-1070 or online **United Way** 715-834-5043 or online

Mental Health & Substance Abuse

Behavioral Health (Mayo Clinic) In-patient, outpatient, psychiatric services, psychology services, psychotherapy/ counseling, & transitions (partial hospitalization program)	**715-838-5369** 1221 Whipple St, Eau Claire mayoclinichealthsystem.org/locations/eau-claire/services-and-treatments/behavioral-health
Behavioral Health (Marshfield Clinic Riverview Center) Outpatient psychiatry & psychology. Diagnostic evaluation, medication management & "talk therapy"	**715-858-4850** 1000 Starr Ave, Eau Claire www.marshfieldclinic.org/specialties/psychiatry-and-psychology
Chippewa Area Recovery Resources (CARR) Outpatient addiction treatment program in Chippewa Falls & Eau Claire.	**715-726-9023** 127 W Central St, Chippewa Falls www.lsswis.org/Locations/Chippewa-Area-Recovery-Resource-.htm
Eau Claire Methadone Clinic Opioid addiction treatment with medication assistance & counseling.	**715-802-2260** 3440 Oakwood Hills Parkway, Eau Claire www.eauclairectc.com/methadone
Family Support Center Counseling & support	**715-723-1138** 403 N High St, Chippewa Falls www.familysupportcenter.webs.com
Family Therapy Associates	**715-246-4840** 3610 Oakwood Mall Drive, Eau Claire
First Things First	**715-832-8432** 2509 N Hillcrest Parkway #201, Altoona www.sobernation.com
HopeLine™ Text Text-in option for free emotional support.	Text "HOPELINE" to **741741**
L.E. Phillips-Libertas Detox, impatient residential, outpatient day treatment.	**715-723-5585** 2661 Cty Hwy I, Chippewa Falls www.libertascenter.org
Lutheran Social Services	**715-838-9856** 120 S Barstow St, Eau Claire
Marriage & Family Health Services, Ltd.	**715-832-0238** 2925 Mondovi Rd, Eau Claire marriageandfamilyhealthservices.com
NAMI (National Alliance on Mental Illness)	**715-450-6484**
Northwest Connections Crisis hotline for you or someone you know.	24/7: **888-552-6642**
Open Door Clinic Free clinic for those without insurance	**715-720-1443** Tuesdays 5 pm- 7 pm 130 W Central Street, Chippewa Falls

Positive Avenues (Lutheran Social Services) Daytime resource center for mental health concerns or homelessness.	**715-838-2409** 320 Putnam St, Eau Claire lsswis.org/LSS/Programs-Services/Mental-Health/Resource-Centers/Positive-Avenues
Prevea Behavioral Health	**715-717-5899** 2119 Heights Drive, Eau Claire
Recovery & Wellness Services	**715-726-7788** 711 N Bridge St, Chippewa Falls
Suicide Prevention Crisis Line	**715-832-5000** Luther Midelfort, Eau Claire **888-552-6642** Northwest Connections Crisis Line
Vantage Point Clinic & Assessment Center	**715-832-5454** 2005 Highland Ave, Eau Claire
The Wellness Shack Recovery Center for adults with mental illness.	**715-855-7705** 505 S Dewey St, Eau Claire www.WellnessShack.org

Nursing Homes

Nursing Care Compare Compare options based on location & quality of care	www.medicare.gov/care-compare
Meadowbrook at Bloomer Nursing and Rehabilitation 31-bed Medicare &Medicaid certified skilled nursing and rehabilitation facility	**715-568-2503** www.meadowbrookbloomer.com 1840 Priddy Street, Bloomer
Cornell Health Services 50-bed Medicare & Medicaid certified skilled nursing and rehabilitation facility	**715-239-6288** www.cornellhs.com 320 N. 7th Street, Cornell cornell@northshorehc.com
Dove Healthcare - Wissota Health & Regional Vent Center 77-bed Medicare & Medicaid certified skilled nursing and rehabilitation facility: 15 rehab/short-term beds, 26 long-term care beds, and 36 ventilator/tracheostomy beds	**715-723-9341** www.dovehealthcare-wissotahealth.com 2815 Co. Hwy. I, Chippewa Falls
Dove Healthcare – Bloomer 50-bed Medicare & Medicaid certified skilled nursing and rehabilitation facility: 14 rehab/short term beds and 36 long-term care beds	**715-568-9770** www.dovehealthcare-bloomer.com 2217 Duncan Road, Bloomer
Wisconsin Veterans Home 72-bed Medicare & Medicaid certified skilled nursing facility for long-term care	**715-720-6775** https://dva.wi.gov/Pages/Home.aspx 2175 E. Park Avenue, Chippewa Falls Veterans.Home-CF@dva.wi.gov
Chippewa Manor Nursing & Rehabilitation 50-bed Medicare & Medicaid certified skilled nursing and rehabilitation facility	**715-723-4437** www.chippewamanor.com 222 Chapman Road, Chippewa Falls chippewa.manor@chippewamanor.com

Senior & Community Centers

Bloomer Senior Center **715-568-1888**
2121 Duncan Rd, Bloomer WI

Chippewa Falls Area Senior Center **715-720-1666**
1000 E Grand Ave, Chippewa Falls

Cornell Senior Citizens Center **Monday-Friday 1:00pm-5:00pm**
104 N 3rd St, Cornell, WI

Support Groups

AARP Friendly Voices Request a call for you or a loved one.	**888-282-0145** aarpcommunityconnections.org/friendly-voices
ALS Support Group Chippewa Valley Bible Church, Chippewa Falls	**715-271-7257** Email: alsnwwi@gmail.com
Alzheimer's Association Online support, connection to face-to-face or virtual support groups and online community	**24/7 helpline 1-800-272-3900** www.ALZconnected.org
Brain Injury Support Groups	**Mayo Clinic: 715-838-6190** www.mayoclinichealthsystem.org/classes-and-events/mild-brain-injury-support-group **Sacred Heart: 715-717-4505** www.sacredhearteauclaire.org/News/2019/HSHS-Sacred-Heart-Hospital-offers-traumatic-brain
Dementia/Alzheimer's Support Group 3rd Wednesday of the month at 3:30 pm. For individuals caring for those with dementia	**715-738-1925 or 715-379-6625** Grace Adult Day Services 2050 County Hwy I, Chippewa Falls
Depression Anonymous Notre Dame Life Center, Chippewa Falls	**715-456-8010** depressedanon.cf@gmail.com
Early Stage Dementia Support Group 2nd Thursday of the month at 1:00 –2:30 pm. For individuals with memory loss and their caregivers.	Support Group Facilitator: **715-828-3486** Central Lutheran Church 28 E. Columbia Street, Chippewa Falls
Friendship Line	www.ioaging.org/services/all-inclusive-health-care/friendship-line
Healing Place, The Free support services and programming for anyone major life changing events.	**715-717-6028** www.sacredhearteauclaire.org/A-Healthy-You/The-Healing-Place
Lewy-Body Support Group Sacred Heart Hospital	**715-379-3148**
Mayo Clinic Health Systems Offers variety of support groups related to Cancer, Brain Injury, Grief, etc.	**715-720-4400** www.mayclinichealthsystem.org

Parkinson's Disease Support Groups	Trinity United Methodist Church Chippewa Falls **715-723-3726 or 715-861-4169** Sacred Heart Hospital Eau Claire **715-717-3147**
Sacred Heart Hospital Offers a variety of support groups related to Grief, Parkinson's, Stroke and more	www.sacredhearteauclaire.org/events-classes/ongoing-support-groups **715-717-4121**
SAGE National LGBT Elder Hotline 24/7 hotline, English & Spanish with translation in 180 languages.	**877-360-5428** 24/7
St. Joseph's Hospital HSHS Offers a variety of support groups related to grief and loss	**715-723-1811** www.stjoeschipfalls.org/Events-Classes/Support-Groups

Technology

Internet (Public WiFi) Map Don't have internet at home? Here's a map of public WiFi/internet locations.	maps.psc.wi.gov/Apps/PublicWiFiLocations/index.html
iCanConnect Specifically works with people that have both significant vision AND hearing loss (must be both) to provide equipment to connect with others for free. Generous income eligibility.	**800-825-4595** www.icanconnect.org
DOROT Tech made easy for Seniors that include instruction guides to use their smartphone to check email, Facetime, text & more.	www.dorotusa.org/tech-made-easy-seniors-new-instructional-guides
Senior Planet Learn to connect online. Offers simple instructional videos like "How to Get Online" or "Zoom Video Instructions." Also hosts online/phone events with opportunity to interact.	**920-666-1959** www.seniorplanet.org

Cell Phone Services (Free/Discounted)

If you are currently on Foodshare/EBT Cardholder, and your income is below a certain level, you may qualify for FREE or low-cost cell phone service for you or a member of your family through the Federal Lifeline Program.

You may be able to Bring Your Own Phone (BYOP) if compatible.

Assurance Wireless	**1 (888) 898-4888** www.entouchwireless.com/about-us Apply here
Safelink Wireless	**1 (800) 723-3546** www.safelinkwireless.com/Enrollment/Safelink/en/Web/www/default/index.html#!/newHome
Access Wireless	**1 (866) 594-3644**
enTouch Wireless	**1 (866) 488-8719**
Q-Link Wireless	**1 (855) 754-6543** qlinkwireless.com/signup/d-6-717
Life Wireless	**1 (888) 543-3620**
StandUp Wireless	**1 (800) 544-4441**

Personal Emergency Response Systems

Alert1 Medical Alert Company	**1-866-684-0309** www.alert-1.com
Life Alert®	**800-360-0329** www.lifealert.com
Lifeline (HSHS St. Joseph's Hospital)	**715-563-6736**
LifeStation	**866-293-4030**
Med-A-Lert Chippewa Valley Electric Cooperative Cornell, WI	**715-239-6800** **800-300-6800** www.cvecoop.com/medAlert.php
Medical Alert	**800-631-5904** **800-281-0255**
Medical Guardian	**800-668-9200** http://go.medicalguardian.com/
Per Mar Medical Alert System	**715-832-1222**
Philips Lifeline	**855-214-1370** **800-250-5826** www.lifeline.philips.com
Senior Safety	**888-473-2800** www.seniorsafety.com/
VRI Cares	**800-860-4230** https://vricares.com

Transportation Programs

ADRC - Transportation Referral Resource Referrals for transportation & financial assistance (if eligible).	**715-726-7777** Toll Free: **888-400-6920** Email: adrc@co.chippewa.wi.us
ADRC - Vehicle Modification Grants for accessibility needs with your vehicle.	**715-726-7777** Toll Free: **888-400-6920** Email: adrc@co.chippewa.wi.us
American Cancer Society Road-to-Recovery Transportation for cancer treatment for people who do not have a ride or unable to drive themselves.	Call well in advance: **1-800-227-2345** www.cancer.org
Affordable Vehicle Repair Program Must meet income guidelines	**715-532-1000**
CareLink Gas cards in the amount of $25 for those facing an emergency 1x/6mo. Funded by 15 churches. Proof of valid driver's license & Chippewa County address.	**715-723-5717** Tue & Thu 10:00am-12:00pm First Presbyterian Church 130 W Central St, Chippewa Falls
Medical Assistance (MA or Medicaid) Transportation for non-emergency medical appointments for persons who have Medical Assistance is provided through MTM	**1-866-907-1493** www.mtm-inc.net/Wisconsin **MTM Ombudsman 608-227-4061**
New Freedom Transportation Program Volunteer drivers for individuals with a disability or persons age 60+ with a transportation barrier.	**800-228-3287** www.cilww.com/transportation-riders
Masters Driving School (The) Driver evaluation and training for people with disabilities.	**715-532-0327** W7366 Flambeau Point Rd, Ladysmith
Rusk County Transit & Mobility Management Serves people outside of Rusk County.	**715-532-1000**
Salvation Army Gas vouchers & bus tokens for people struggling to make ends meet. Must provide valid driver license & non-expired vehicle registration.	**715-834-1224** e:Amanda.radle@usc.salvationarmy.org www.centralusa.salvationarmy.org/chippewavalley/programs-and-services

Stout Vocational Rehabilitation Institute (SVRI) Pre-driving evaluation and training for individuals with disabilities.	**715-232-5535**
Triniteam – Caregiver Program Volunteer transportation for elderly/disabled. Free.	**715-836-8106** www.triniteam.org/programs2.html
Veteran's Service (Veteran's Van) For veterans to/from VA Medical Center.	**715-726-7990** veterans@co.chippewa.wi.us

Non-Wheelchair Accessible – Transportation

A-1 Eau Claire Taxi	**715-831-8294**
Door 2 Door Taxi Service	**715-225-1754**
Chippewa Valley Shuttle Service To Mpls/St Paul Airport only. Call for current pick up locations.	**715-811-4211**
Curtie Cares FREE transportation to those in need. Appointments, errands, dinner, just for a drive. Has room for walker or compact foldable wheelchair.	**715-568-2211** Email: info@curtiecares.org Web: www.curtiecares.org
Jefferson Bus Lines Eau Claire to Duluth, with stops in-between.	**800-451-5333**
Ready Ride Taxi	**715-864-2409**
Rusk County Transit & Mobility Management Serves people outside of Rusk County.	**715-532-1000**
Shared Ride Taxi Program City limits of Chippewa Falls only	Schedule: **715-723-3000** Information on reduced fares: **715-726-2728** www.chippewafalls-wi.gov/your-government/transit
Town & Country Taxi	**715-563-7272** www.townandcountrytaxiwisc.com
Veteran's Service (Veteran's Van) For veterans to/from VA Medical Center.	**715-726-7990** veterans@co.chippewa.wi.us

Wheelchair Accessible - Transportation

Abby Vans Inc.	**715-743-3364 or 800-236-8438**
A & J Mobility & Other Services Wheelchair van rentals, sales, equipment.	**715-874-6630** **877-833-9830**
Curtie Cares FREE transportation to those in need. Appointments, errands, dinner, just for a drive. Has room for walker or compact foldable wheelchair.	**715-568-2211** Email: info@curtiecares.org Web: www.curtiecares.org
Handi-Lift Cumberland, WI	**715-822-5077** **800-989-7433** www.handi-lift.com
Key Care Inc. Ladysmith, WI	**715-532-3727** www.keycaretransport.com
New Freedom Transportation Volunteer drivers for individuals with a disability or persons age 60+ with a transportation barrier.	**800-228-3287** www.cilww.com/transportation-riders
Patients' Express (non-emergency)	**715-723-3867**
Rusk County Transit & Mobility Management Serves communities in and near Rusk County	**715-532-1000**
Shared Ride Taxi City limits of Chippewa Falls only	Schedule: **715-723-3000** Information on reduced fares: **715-726-2728** www.chippewafalls-wi.gov/your-government/transit
Tender Care Transport	**715-835-2435** **800-498-2050**

Vehicle Modification for Accessibility

Including driver training, disabled parking permits & plates

Aging & Disability Resource Center — **715-726-7777**
711 N Bridge St Rm 118, Chippewa Falls — Toll Free: **888-400-6920**
Grants for accessibility needs with a vehicle. — Email: adrc@co.chippewa.wi.us

A&J Mobility — **715-874-6630**
2650 Prospect Dr, Eau Claire — donk@ajmobility.com

All Star Mobility — **715-598-7511**
2180 Hallie Road, Chippewa Falls — jessica@allstarelevatollc.com

Disabled Parking Permit & Special Plates — **608-266-3041**
Must have a healthcare professional sign your application before submitting to the DMV.

Permanent disability: Permit
Permanent disability: Plate
Temporary disability: Permit

Masters Driving School (The) — **715-532-0327**
Driver evaluation & training for people with disabilities. — W7366 Flambeau Point Rd, Ladysmith

MobilityWorks — **715-495-1310**
3115 Oak Knoll Drive, Eau Claire — scottkirkendall@mobilityworks.com

Stout Vocational Rehabilitation Institute (SVRI) — **715-232-5535**
Pre-driving evaluation & training for individuals with disabilities

Veteran's Services

Chippewa County Veterans Office — **715-726-7990**

Transportation for veterans to/from VA Medical Center appointments in Minneapolis. Assists veterans & their dependents with applications for:

- VA Healthcare, compensation, pension and burial claims
- Awards medals, ribbons, citations & decorations

711 N Bridge St Rm 113, Chippewa Falls

veterans@co.chippewa.wi.us
co.chippewa.wi.us/government/veterans

Chippewa Valley Community Based Outpatient Clinic (CBOC) — **715-720-3780**

475 Chippewa Mall Dr, Chippewa Falls

www.va.gov

Heat for Heroes — **800-891-9276**

Heating assistance for veterans

National Resource Directory — www.nrd.gov

Website that connects wounded warriors, Service Members, Veterans and their families and caregivers to programs and services

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Supportive Services for Veteran Families (SSVF) — **608-372-8387**

VA Medical Centers

Minneapolis, MN	**866-414-5058**
Rice Lake	**715-236-3355**
Tomah	**800-872-8662**

VA Regional Office — **800-827-1000**

Milwaukee, WI

Veteran's Crisis Line — **800-273-8255 (press 1)**

Veteran's Housing & Recovery Program — **715-726-2541**

Breaks the cycle of homelessness & helps veterans transition back into the mainstream of society via job training, education, counseling & rehabilitative services.

2820 E Park Ave, Chippewa Falls
vafvets.org/programs-services/wisconsin-veterans-housing-program-vhp-sites/

Wisconsin Veteran's Home — **715-720-6775**

2175 E Park Ave, Chippewa Falls

Vision - Blind/Low Vision

See Adaptive Equipment/Assistive Technology

American Foundation for the Blind Advocates for people who are losing their sight—particularly the increasing number of older adults experiencing vision loss—to make sure they get the services & resources that will help them remain independent.	www.afb.org/about-afb/what-we-do
Center For Independent Living Western Wisconsin Products to assist with vision impairment available for loan.	**715-233-1070** www.cilww.com/other-independent-living-services email: cilww@cilww.com
EyeCare America Free eye exams to those who qualify	**877-887-6327** www.eyecareamerica.org
Hadley School for the Blind Distance learning courses for blind & visually impaired, their families, people who work for them and with them.	**TTY 800-323-4238** **TTY 800-526-9909** **TTY 847-446-8111**
Healthy Eyes Eyeglass Program Financial assistance to purchase prescription glasses	**414-765-0505**
iCanConnect Specifically works with people that have both significant vision AND hearing loss (must be both) to provide equipment to connect with others for free. Generous income eligibility.	**800-825-4595** www.icanconnect.org
Lion's Club 1) Eyeglasses purchase program. 2) Lion's Eye Bank of Wisconsin. 3) Recycle for Sight – accepts glasses for developing countries.	Holcombe: 715-595-4421 Cadott: CadottLions@gmail.com Chippewa Falls: cf.lions@gmail.com Cornell: 715-239-3965 Other locations listed online.
Office of the Blind and Visually Impaired Rehabilitation services to help individuals who are blind or visually impaired t achieve their own goals of independent living.	Local office **715-836-6772** **800-879-0017** www.dhs.wisconsin.gov/blind

Prevent Blindness of Wisconsin Healthy eyes program helps with financial assistance to purchase prescriptions and pay for eye exams.	**414-765-0505**
Vision Aware (VA) Helps adults who are losing their sight continue to live full & independent lives	**800-232-5463** connectcenter@aph.org www.visionaware.org
Wisconsin Council of the Blind & Visually Impaired Services and resources for people who are blind or visually impaired. Free White Canes	**608-255-1166**
Wisconsin Talking Book & Braille Library	**800-242-8822**

Volunteer Opportunities

ADRC Nutrition Program Meals-on-Wheels drivers & site aids help provide warm meals & well checks on seniors. Includes mileage. Can apply online.	**715-738-2590** **kzimmerman@co.chippewa.wi.us** www.co.chippewa.wi.us/government/aging-disability-resource-center-adrc/volunteer-opportunities
Open Door Clinic, Inc. (Free Clinic)	**715-720-1443** www.chippewaopendoor.org volunteer@ChippewaOpenDoor.org First Presbyterian Church 130 W. Central, Chippewa Falls
New Freedom Transportation Volunteer drivers for individuals with a disability or frail elderly & have a transportation barrier.	**800-228-3287** www.cilww.com/transportation-riders
Triniteam – Caregiver Program Volunteer transportation for elderly/disabled. Free.	**715-858-9803** kim@triniteam.org www.triniteam.org/programs2.html

Youth Transition

Casey Life Skills
Assesses independent living skills for youth in foster care.

www.caseylifeskills.secure.force.com
Email: cls@casey.org

Family Voices of Wisconsin
Resource for families with disabilities. Provide assistance with advocacy, navigating health care system, translating complicated healthcare language, and building a strong network of support.

www.familyvoiceswi.org/

I'm Determined
State directed project focusing on providing direct instruction, models & opportunities to practice skills associated with self-determined behavior. This project facilitates youth, especially those with disabilities to undertake a measure of control in their lives, helping to set & steer the course rather than remaining the silent passenger.

www.imdetermined.org

The Arc Wisconsin Academy
Online learning opportunity that can help increase leadership skills, improve life and learn to speak up for yourself.

arcwi.org/the-arc-wisconsin-academy/

University Center for Excellence in Developmental Disabilities (UCEDD)
Supports the full inclusion & self-determination of people with developmental disabilities & their families through many services.

800-523-3321
ucedd.waisman.wisc.edu/
email: wrc@waisman.wisc.edu