

Economic Support General Information/Frequently Asked Questions

❖ Eligibility Experts for BadgerCare, Medicaid, FoodShare, and Child Care

❖ Call Great Rivers Consortium: 888-283-0012

- Report a Change
- Apply for Benefits
- Complete a Renewal
- Ask a Question



❖ Hours of Operation:

- Monday: 8 a.m. – 4 p.m.
- Tuesday: 8 a.m. – 4 p.m.
- Wednesday: 8 – 11 a.m.
- Thursday: 8 a.m. – 4 p.m.
- Friday: 8 a.m. – 4 p.m.



❖ ACCESS ONLINE (24/7): <https://access.wisconsin.gov/>

- Report a Change
- Apply for Benefits
- Complete a Renewal



❖ FAX documents to: 1-855-293-1822

❖ MAIL document to:

CDPU
PO Box 5234
Janesville, WI 53547-5234



❖ DROP OFF documents at local agency:

711 North Bridge Street, Room 305
Chippewa Falls, WI 54729



❖ WHO CAN ANSWER MY OTHER QUESTIONS????

- Member Services: 1-800-362-3002
 - ✓ How do I get a new Forward Health Card?
 - ✓ What medical services are covered?
 - ✓ Who can answer questions about my healthcare billings?
 - ✓ Who can answer questions about my past due healthcare bill?
 - ✓ How much is my copay?
- HMO Specialist: 1-800-291-2002
 - ✓ What provider can I see?
 - ✓ What clinic is in my network?
 - ✓ Can I change my HMO?
- QUEST Card Service: 1-877-415-5164
 - ✓ How do I get a new FoodShare/QUEST card?
 - ✓ How do I find out my QUEST card account balance?

