

## MISSION

To provide quality customer service while assessing abuse and neglect to ensure the protection of children and families.

## VISION

Safe Kids. Strong Families.  
Healthy Communities.

## PARTNERSHIP PURPOSE

**Accessibility:** Ensure that all individuals can access the Partnership and receive a positive experience.

**Assessment:** Train and maintain professionals to receive and screen child maltreatment reports in accordance with State Statutes and Standards.

**Accuracy:** Consistently provide accurate, complete, and timely screened reports to Child Welfare Agencies.

**Accountability:** Utilize data driven decision-making.

## Child Abuse & Neglect Reporting Partnership

Mailing Address:  
112 South Court Street, Room 3000  
Sparta, WI 54656

**833-327-SAFE (7233)**

**Monday-Friday 8:00am-4:30pm**

After hours, weekends, holidays  
make reports to your local law  
enforcement agency.

### Partnership Counties:

**Chippewa County Human Services**  
Chippewa Falls, WI 54729

Non-Business hours call Chippewa  
County Dispatch: 715-726-4568

**Monroe County Human Services**  
Sparta, WI 54656

Non-Business hours call Monroe  
County Dispatch: 608-269-2117

**Pepin County Human Services**  
Durand, WI 54736

Non-Business hours call Pepin County  
Dispatch: 715-672-5944

**Taylor County Human Services**  
Medford, WI 54451

Non-Business hours call Taylor County  
Dispatch: 715-748-2200



CHILD ABUSE NEGLECT

# Child Abuse & Neglect Reporting Partnership

*Centralized Access for the reporting of child maltreatment in **Chippewa, Monroe, Pepin and Taylor Counties.***



## About the CAN Reporting Partnership:

The CAN Reporting Partnership serves as a central reporting center for concerns of child abuse and neglect.

The Partnership receives calls and electronic reports from citizens and professionals. Your call will be answered by dedicated professionals trained to solely receive specific information regarding the child and family to determine whether Child Protective Services has authority to intervene.

## Why Report?

Reporting should be regarded as a request for an assessment into a suspected incident of abuse or neglect; a report does not necessarily constitute a proven fact- it is the raising of a question about the condition or state of a child. Making a report can begin a process that can help parents care and protect their children.

## What Information will I be Asked?

Access workers are required to ask questions to gather information around the specific conditions that concern you and what you know of all the children and caregivers in the home. Some areas include:

- Demographics of all household members (name, DOB, race, address, phone)
- Child's school, where they are at time of call, their behavior/interests, development, special needs.
- Parents employment, social involvement, family connections, mental health concerns, substance use concerns, domestic violence.
- How does the parent view the child, how do they provide care or intervene to protect the child.
- Who may be maltreating child, where are they currently, when will they have contact with child.
- Any information about the incident/concern. When did it occur, description of injury or condition, where did incident occur.
- How may parents respond to agency involvement.
- Who else may know about this concern.

## What if I Don't Know this Information?

Report what you know! We know as a reporter you may not know all this information. We will ask you these questions, so we have as much information as possible to make the decision if the situation requires intervention.

More information is better than less!

## What Happens after a Report is Made?

The Reporting Partnership staff determines whether the situation described meets the legal definition of abuse or neglect or criteria established under Wisconsin Department of Children & Families Access Standards to respond to reports. Reports that meet this criterion will be assigned to a County Human Services Social Worker to assess the family situation and child safety.

Reports that do not meet the legal authority for Protective Services to intervene are entered into the statewide database system and serve as information if additional reports are received.