



Human Services

Empowering people to help themselves.

Consumers and Programs / Services by Division (2013 - 2017)

PROGRAMS / SERVICES	2013	2014	2015	2016	2017
Aging & Disability Resource Center (ADRC)¹ Division					
Adult Protective Services (includes referrals)	116	121	133	219	265
Disability Benefits	249	288	363	210	180
Elder Benefits	1,255	893	844	902	961
Ensure Program	205	180	151	180	176
Information and Assistance / Options Counseling	1,023	1,213	1,219	1,762	1,669
New Guardianship / Protective Placement Services	34	69	67	43	61
Nutrition Program	852	938	824	826	821
Protective Placement Reviews	102	112	117	110	105
Children, Youth and Families (CYF) Division					
Birth to 3 Program	187	191	237	228	156
Child Protective Services	708	820	1,033	836	1,607
Children's Community Options Program ²	32	35	37	31	34
Children's Crisis Services	126	207	220	225	204
Children's Waiver Services	101	106	109	97	127
Comprehensive Community Services- Children			26	40	91
Juvenile Intake ³	345	430	343	424	424
Youth Justice Services – District Attorney and Court Oversight	64	69	67	65	55
Economic Support (ES) Division					
Childcare (<i>new statistics in 2017</i>)					447
FoodShare Program	11,580	11,485	10,665	9,989	9,686
Medical Assistance Program	12,202	11,799	11,994	11,570	9,283
Wisconsin Home Energy Assistance Program - WHEAP ⁴	2,445	2,707	2,463	2,217	2,281
Recovery & Wellness Consortium (RWC)⁵ Division					
Adult Crisis Services	670	865	954	727	753
Adult Emergency Detentions (EDs) / Petitions	132	132	152	142	146
Adult Protective Services (includes referrals)	0	0	0	0	0
Comprehensive Community Services (Adults) (CCS)			16	36	91
Community Options Program	2	1	3	0	0
Community Recovery Services (CRS)	4	8	5	0	0
Community Support Program (CSP)	39	38	40	33	33
New Guardianship / Protective Placements	0	0	0	0	0
Outpatient Mental Health Services	7	1	0	0	0
Substance Abuse Services	99	91	95	65	59
WATTS Review	0	0	0	0	0
TOTAL PROGRAMS / SERVICES	32,234	32,369	31,834	30,977	29,268

¹ The Aging & Disability Resource Center (ADRC) became a division within the CCDHS in 2012.

² This is a name change from the Family Support Program that occurred 01-01-16.

³ Juvenile Intake was an independent department until January 2016.

⁴ WHEAP reported by household, not individuals.

⁵ The programs with zero were delivered by ADRC in 2013.