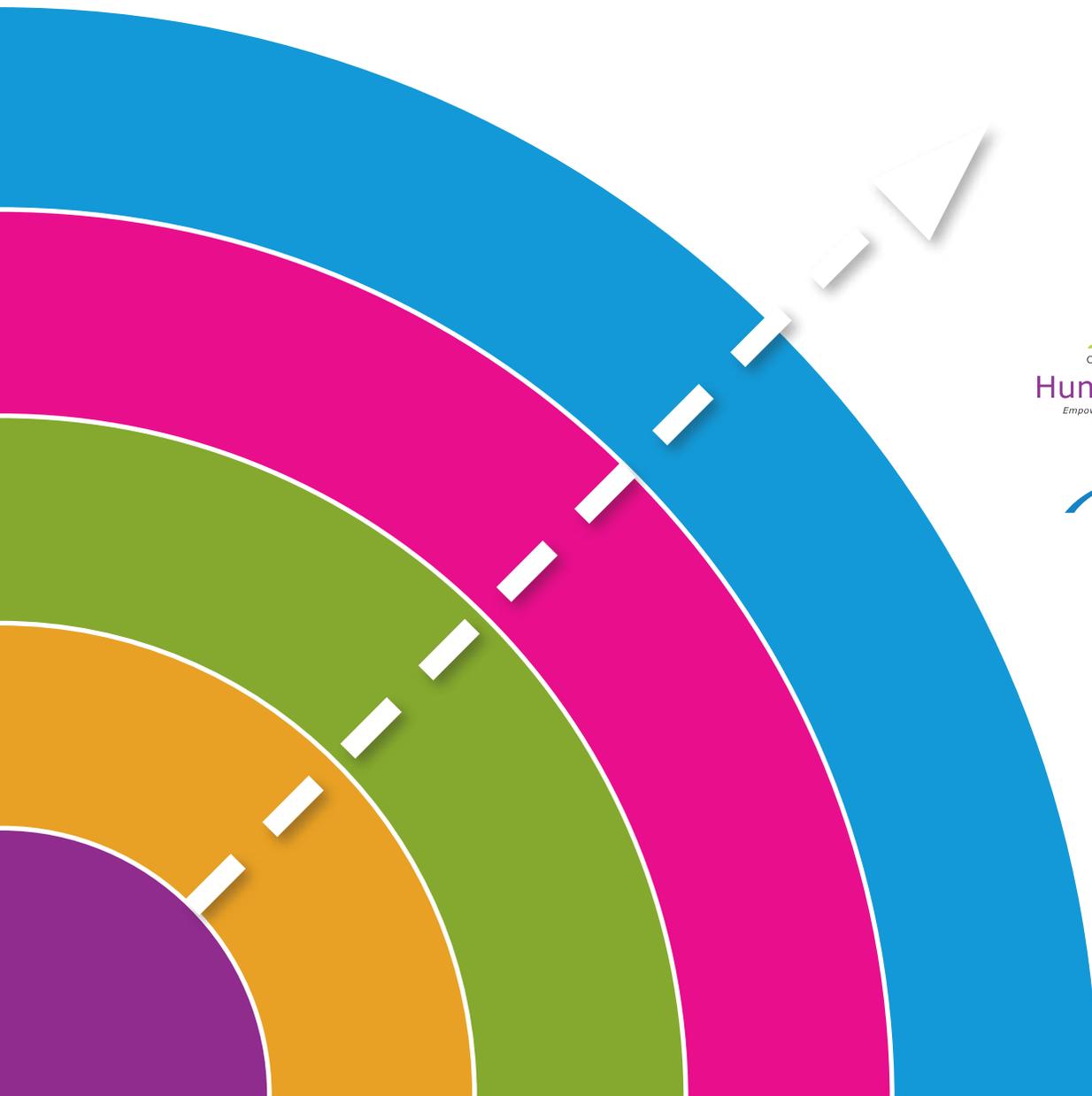


CHIPPEWA COUNTY

DEPARTMENT OF
HUMAN SERVICES
PERFORMANCE REPORT

2017





Larry Winter: Director Outlook

When I was in seventh grade, I suffered from headaches. The headaches were impacting my

functioning in school, basketball, and relationships. My physician focused on my headache and the symptoms, and suggested I take an over-the-counter pain reliever. Despite his advice, the headaches continued at the same frequency as before.

My basketball coach suggested to my parents that I might benefit from seeing an eye doctor for an exam. The doctor administered several tests and determined the root cause of my headaches may be associated with my vision. Eye glasses were prescribed, my headaches stopped, and my functioning returned to normal. Looking back at that experience, I realize the training of my physician was the sum of his educational and practice experiences. This simply highlights the importance of engaging others to find solutions to a root cause issue. Each of us has a limited capacity to solve certain issues and that is the reason we need each other.

Why is this important? What does it have to do with the 2017 performance of Chippewa County Department of Human Services? The staff and I require community engagement as a result

of current social issues impacting our county's well-being. The department realizes a new lens prescription will inspire each of us to inject hope, healing, and health into ourselves and others. Let's invest in human beings and lift all to new heights, rather than view others through the lens of poverty or lack of work skills. Together let's make it our countywide objective to create a culture that all individuals and families see a pathway to prosperity.

First example: Over the last 45 years, our country has attempted to move individuals and families from poverty to self-sufficiency. Despite our efforts, the level of poverty remains unchanged since the early 1970s. Second example: The department had a total of 13 children under the age of 18 in out-of-home care in May 2015. This number rocketed to over 150 by December 2017 as a result of the county methamphetamine epidemic, causing my lens to shatter.

In January 2017, I decided to check my shattered lens as a result of my headaches returning. I reflected on this question: What is the root cause of addiction, regardless of the drug? I identified several pictures such as increase in county citizens requiring services for basic needs (housing, food, and adequate income) and our social work staff serving people in numbers that exceed national standards, sometimes causing staff to seek other employment. Thus, we are not meeting the service needs of

people and families due to a lack of resources, both within the department and countywide agencies providing direct services to our citizens. This in turn creates a long waiting list for services.

How do we work together with the sole focus of unlocking the human potential of every citizen that lives and works in Chippewa County? The answer is an updated lens that creates a truly vibrant county that has neighborhoods and places where people of all ages can live, learn, work, play, and connect – providing support that helps us through life's inevitable ups and downs.

Let's commit to lifting up those who struggle. Together let's act to renew the health and well-being of all citizens, increase housing options and opportunities for sustainable employment, attract new businesses, improve health outcomes, create a pathway toward prosperity through education, and partner with communities in Chippewa County to find solutions for the challenges we face.

The Department and County Administration will be looking to engage with you and you offering your time, talent, and treasure. Together we can accelerate change and be the brightest geographical location in America. 🍄



Randy Scholz: Introducing the New County Administrator

My employment as the new Chippewa County Administrator began on February 12, 2018. I look forward to working with

Human Services, the County Board, and the entire community on the complex issues facing Chippewa County residents. With all of us working together, I know we can make Chippewa County an even better place to live.

I'd like to tell you a little about myself. I earned my Bachelor of Science degree in Criminal Justice from the University of Wisconsin-Eau Claire in 1992. Before that, I studied Marketing and Business Management at Mount Senario College in Ladysmith, Wisconsin.

I bring over 20 years of experience in county government work to Chippewa County. Throughout the course of my career, I have demonstrated leadership, financial responsibility, and the ability to create great working relationships. As a highway worker, I was nominated as union president. As Highway Commissioner, I was nominated as the Chair of the Wisconsin County Highway Association Safety and Training Committee. Most recently, during my tenure as Administrative Coordinator for Lincoln County, Wisconsin, I served as Interim Highway Commissioner, Land Services Director, and Social Services Director, also filling in as County Clerk and Maintenance Director for two years. I have been responsible for a \$50 million budget and 450 employees. I implemented a wellness program that

helped decrease claims by \$1.7 million. I have also served on the board of non-profit organizations.

During my first few months, I have been very impressed with the level and quantity of services provided to the community by county employees. With their help, I look forward to serving the people of Chippewa County and the County Board. 🍄





County Strategic Plan

Human Services

Organizational Goals

Coordinate and collaborate with other government entities at all levels to ensure effective and efficient government services.

Utilize effective and efficient data-driven decision-making to unlock human potential.

Strive to enhance our internal operations to better address future needs.

Increase community engagement and resources for collective impact to achieve wellness.

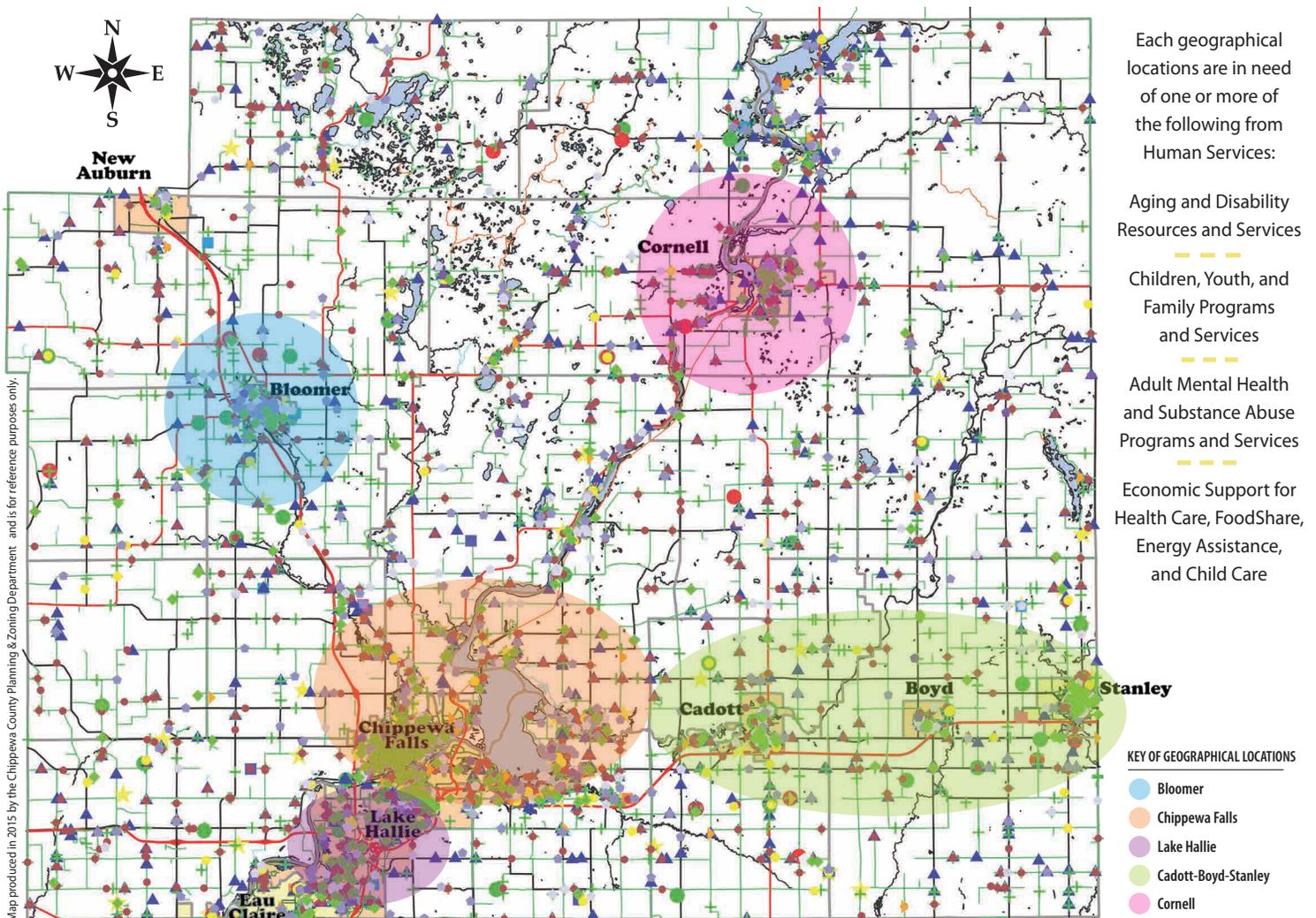
Address the fiscal challenges of Chippewa County government while providing the right mix and level of public service.

Provide adaptable and flexible services and resources to consumers.

Provide a safe, healthy, and prosperous environment for Chippewa County employees, clientele, and citizens.

Evaluate the internal operations of the department to accelerate effective system change impacting consumers.

Chippewa County: Five Geographical Areas in Need of Services



2017 Administration and Organizational Structure

Chippewa County
Department of Administration

County Administrator
Frank Pascarella

Department of
Human Services
Larry Winter, *Director*

**Western Region Recovery
& Wellness Consortium
(8-Counties)**
Jill Chaffee, *Operations Administrator*

DIVISION
Recovery & Wellness Consortium
Tim Easker, *Manager*

SERVICES

- Adult Emergency Mental Health Services
- Adult Mental Health Court Commitments
- Adult Out-of-Home Placements
- Community Recovery Services
- Community Support Program
- Comprehensive Community Services

DIVISION
Aging & Disability Resource Center
Jessica Barrickman, *Manager*

SERVICES

- Adult Protective Services
- Caregiver Resources
- Disability Benefit Specialist Services
- Elder Benefit Specialist Services
- Ensure Program
- Long Term Care Options Counseling
- Nutrition Home Delivery Program
- Nutrition Senior Dining Program
- Transportation Program

Children with Differing Abilities Unit
Melissa Christopherson, *Manager*

SERVICES

- Birth to 3 Services
- Children's Community Options Program
- Children's Comprehensive Community Services
- Children's Mental Health Services
- Children's Foster Care
- Children's Long Term Support Services

Director Assistance
 Pauline Spiegel,
 Lead Administrative Assistant

DIVISION
Finance
 Melissa Roach, *Finance Director*

**Human Services Operations
 Fiscal & Contracts**
 Paul Brenner, *Senior Fiscal Director*
 Ashley Bailey, *Fiscal Manager*

DIVISION
Children, Youth & Families
 Melissa Christopherson, *Manager*

DIVISION
Economic Support
 Bobbie Jaeger, *Manager*

**Children & Families
 Services Unit**
 Brenda Huhn, *Supervisor*

**Youth Support & Services
 Unit**
 Brenda Huhn, *Supervisor*

SERVICES
Income Maintenance
Child Care Program
**Wisconsin Home Energy
 Assistance Program**

SERVICES
Children and Youth Placements
Child Protective Services
 (Access and Screening
 / Initial Assessment /
 Ongoing Case Management)

Kinship Care Program
Foster Care Licensing

SERVICES
**Children and Youth
 Placements**
Youth Justice Services
 (Intake and Ongoing
 Case Management)

KEY

— Line of Authority
 • • • Line of Coordination

Aging & Disability

Aging & Disability Resource Center Division

Aging and Disability Resource Centers (ADRCs) are the first place to go to get accurate, unbiased information on all aspects of life related to aging or living with a disability. ADRCs are friendly, welcoming places where anyone - individuals, concerned families or friends, or professionals working with issues related to aging or disabilities - can go for information tailored to their situation. The ADRC provides information on a broad range of programs and services, helps people understand the various long term care options available to them, helps people apply for programs and benefits, and serves as the access point for publicly-funded long term care. 



IMPORTANCE OF EARLY DETECTION FOR DEMENTIA-RELATED ILLNESSES

Research shows the significant importance of early detection when it comes to dementia-related illnesses and diseases. To begin with, symptoms of memory loss are not always related to a dementia diagnosis. Internal infections, for example, can cause mirroring symptoms. With early detection of such an infection, memory loss may be reversible. Currently there is no cure for dementia-related diseases; however, certain medications may slow the progression. Early detection also gives the individual and family time to prepare, to connect with needed resources, and better understand the disease.

WHAT IS THE ADRC DOING?

This year the ADRC made an effort to offer an increased number of memory screens to consumers. They are completely voluntary and free of charge. A memory screen is not a diagnostic tool; however, it can identify "red flags" so the individual can make an informed decision about seeking further testing.

SUCCESS

The Dementia Coalition of Chippewa County, partnered with many community sponsors to host the first annual "Bridging Memories" event at Kamp Kenwood on August 24, 2017. Bridging Memories was a fun-filled free day for people living with dementia and their family members – with an impressive 79 attendees!



The event's focus was to help people living with dementia and their family members to find joy and humor in their dementia journey by bridging memories together, and enjoy a fun and relaxing day.

According to one participating family member, "Today's 'Bridging Memories' event was so wonderful. I figured my mother and I would listen to the keynote speaker, try to get a pontoon ride, eat some lunch and go home. But there were so many great and relaxing things to do that we stayed from start to finish. And to be honest, I didn't want to leave when it was over. I would have been content to sit by the campfire under the trees for another hour.

"From the moment we arrived, all the volunteers were so welcoming and informative without ever pushing us to do things. We loved taking the nature walk, sitting by the campfire circle in the trees, reminiscing, having lunch outdoors under the trees... meeting new people, making a dish garden...the music, the keynote speaker, the goodie bags, and the pontoon rides. My mother kept turning me down when I asked her to go on the pontoon saying it would be too difficult for her. Finally, in the afternoon, I convinced her. We both loved it!

"My mother kept worrying that she didn't have money to pay for everything. She just couldn't believe we had all those wonderful experiences without having to pay. Chris and Norma"

The Mercier's enjoyed a day of fun-filled laughter and bringing together four generations of their family to share memories!

Children, Youth & Families Division

The Children, Youth & Families Division (CYF) is comprised of three units:

- Youth Support & Services
- Children & Families Services
- Children with Differing Abilities

Collaboration between these units facilitates social work thinking toward creative problem-solving and planning that might not otherwise occur within the vacuum of only one unit. Rather than limit a unit's focus to the one specific issue that bring children and youth to our services, the units collaborate to explore tools and techniques to uncover the root cause of the problem. 🌸



SUCCESS

At just three days old, sweet little Delenie arrived at our front door. Two friendly ladies who worked for Chippewa County Human Services brought her that bright and sunny morning in May. We took one look this newborn baby girl and immediately fell in love. It looked as if reunification could happen quickly, yet there was some past family history that led to uncertainty. So, like all of our past placements, we planned for the reunification. We knew that we would also leave the door open to adoption if that became a possibility.

Days turned to weeks, then months, and our new little one was growing right in front of our eyes. She was a "perfect" baby if there ever was one. We were able to have the support of multiple respite providers during this time to help give us relief when we had family obligations. Over time, Delenie's social worker and our family realized that an adoption was going to be happening. Our family was delighted. We were fortunate enough to have Delenie's extended biological family in support of this decision as well. In addition, they remain a part of Delenie's life today. Once parental rights were terminated, Delenie's case was transferred to LSS (Lutheran Social Services). We were lucky once again to be working with another wonderful and supportive social worker.

After 680 days in foster care, Delenie officially became a Ritter! Our family had grown a second time through adoption. Life is hard, but it's oh so good! Delenie continues to thrive. She is a smart little whippersnapper with a strong-willed personality and has a heart of gold for her sister. We're excited to see where life takes this spunky little girl. Her journey thus far has been amazing.

Family Preservation Program

A family focused resource that teaches further development of skills to a parent, child, and youth in working toward health and well-being.

25 Total Youth

Discharged from the Family Preservation Program.

14 Youth

Discharged with a goal of Placement Prevention. All 14 resided with long-term / permanent families during the time of services. Outcome of 100%.

11 Youth

Discharged with a goal of Reunification. Only 5 of these youth were reunified during the time with Lutheran Social Services. Outcome of 45%.

Demonstrated Improvement in GARF (Global Assessment of Relationship Functioning)

Cumulative Average Pre GARF Score for Families

37.92

48.42

Average Post GARF Score for Families

Average Point Increase in Family Functioning

10.5

Target of 4. Exceed by 6.5 Points.

Youth Support & Services Unit

The Youth Support & Services Unit is responsible for youth referred to juvenile intake for a behavioral issue or committing a crime. Social Workers work closely with the legal system, youth, and families by developing a plan to reduce home and community risk factors such as substance abuse, negative peer associations, truancy, and other risk factors that are negatively influencing youth behavior. The goal is to assist youth toward healthy developmental milestones that prove to be fruitful for youth, family, and society. 🌟

Children & Families Services Unit

The Children & Families Services Unit assesses families whose children may have been abused or neglected. When an intensive approach is necessary, the Unit provides ongoing services to families. Services may include foster care, parenting support or other resources to keep their children safe. Children & Families Services works closely with law enforcement, community organizations, the courts, schools, and other community providers to keep children safe and empower families. The unit also provides foster care licensing, foster care placement and the kinship program. When safety cannot be reached with a family, the unit works with the court system to find alternative permanency for a child, such as adoption or guardianship. 🌟

Children With Differing Abilities Unit

The Children With Differing Abilities Unit provides assessment and service coordination for children with special needs. This includes children with developmental and/or physical disabilities, and children who have mental health and addiction issues. Children and youth may be served from birth to age 21 depending on the regulations of a program, recovery from mental health/substance abuse, or needs of the child or youth. When a child or youth becomes an adult, many are referred to the Aging & Disability Resource Center for services. 🌟

SUCCESS

Henry and his family started working with Chippewa County after a Child Abuse and Neglect report was received in 2012, which was screened in for an initial assessment due to safety concerns of Henry and his siblings. Through the assessment phase, information was disclosed that sexual assault had occurred by Henry to a number of victims. In turn, Henry was placed on a Youth Justice Delinquency Order. Initial services included in-home family therapy, individual sexual offender therapy at Vantage Point Clinic & Assessment Center, and case management; in an attempt to have Henry remain in his home. However, Henry demonstrated unsafe behaviors and



was placed into a Residential Treatment Center. He had subsequent placements to Northwest Passage and the 180 Program, through Northwest Regional Juvenile Detention Center, due to reaching maximum service time, with little progress made. In December 2016, he transitioned to a Treatment Foster Home (TFC) through Anu Family Services. It wasn't until Henry was placed at 180 Program (December

L to R: Amanda D'Jock (DHS - Youth Support & Services), Casey Velie (180 Program, Eau Claire), Carol Woodmansee (ANU Family Services)

2015), followed by his TFC home, where Henry started making great progress. He took accountability for his actions, was a leader to other residents, was respectful in community and school settings and continued therapy, and has not re-offended. Henry and his family attest to the support and services received from 2012 to the present that includes those received from the County, along with the 180 Program and Anu Family Services. In June 2017, Henry returned home, is working, and attending school and therapy. Henry's Youth Justice Order ends June 2018. Henry is focused on continuing to be successful in all aspects of his life.

SUCCESS

The Chippewa County Department of Human

Services sponsored the 19th annual Foster Family Holiday Appreciation Event to extend gratitude to the foster families for giving time, love, guidance, and commitment to the children placed in their care.

This event is coordinated by Department staff but would not happen without the many donations from Human Services employees and other County employees, County Board and Health & Human Services Board members, community members and clubs, organizations, and businesses. Donations are either holiday treats, gifts for a family/child, or monetary (to be used in purchasing gifts or towards meal expenses). The Knights of Columbus Goldsmith Council 974 donates the use of their hall in Chippewa Falls for this event.

The event activities include a meal (including beverages and holiday treats), games, prizes, cookie decorating, coloring activity, a themed bag/tote of gifts for the entire family, and most important – a visit from Santa!!

The 2017 event was the biggest one yet with 62 families in attendance, which included 150 children. The families and children had a lot of fun and expressed deep appreciation to the organizers and all those who donated in some way to make this annual event a huge success!!



Economic Support

Economic Support Division

Economic Support administers programs and services that assist eligible Chippewa County consumers,

empowering them to achieve positive outcomes when they face economic challenges. The Economic Support Division helps families in need to become self-sufficient and independent from public assistance. This is done by assessing each family's financial situation to determine eligibility for public assistance programs. 🌱



Multiplying Success Through Collaboration....

One of Economic Support's programs is the Wisconsin Home Energy Assistance Program (WHEAP) that provides assistance with heating and electric costs, and with energy crisis situations. Operating with federal and state funding, the program provides assistance to households by helping lower the burden incurred with monthly energy costs. Chippewa County works in collaboration with West CAP, which provides a weatherization component. The weatherization program aims to reduce a home's heating bills, save energy, address certain safety issues, and make the home warmer in the winter and cooler in the summer. To be potentially eligible for weatherization services, households must have received WHEAP and have a gross income equal to or less than 60 percent of Wisconsin's state median income. In addition, the home must not have received weatherization services before. Finally, the applicants must meet certain criteria that may include a high energy burden or use, an elderly or disabled member, or a child under age six.

SUCCESS

An elderly couple from New Auburn applied for WHEAP. Being on a fixed income of Social Security, they received benefits to assist with the burden of their heating costs. They described the application process as "easy." Due to their participation in the WHEAP program, this couple's eligibility for the weatherization program was later determined, and they were contacted by West CAP. As a result of a home energy audit, the weatherization auditor was able to determine what issues in the home could be addressed through the program. The home received attic insulation, energy efficient light bulbs, a carbon monoxide detector, weather stripping around the doors, insulation of one garage wall, installation of a bathroom vent, and sealing of basement windows. The family reported a 17 percent reduction in use of LP gas in the first month after weatherization services were complete. In addition, they report increased comfort levels in their home, as well as the feeling that their home is now safer.

"In my opinion, Chippewa County is providing an excellent service to all in need of this service. The auditor, crews, and inspectors are all very knowledgeable and very respectful. Thank you for a job well done!"

Average Speed of Answers to Call Center (Great Rivers Consortium)

State Contract Requirement for 2017

7.51

MINUTES
(State of
Wisconsin Average)

2.88

MINUTES
(Great Rivers* Average)

*Ten county consortium that includes Chippewa County.



Recovery & Wellness

Recovery & Wellness Consortium Division

The Chippewa County Recovery and Wellness Consortium (RWC) is a resource for individuals experiencing

a mental health emergency, mental illness and/or substance use disorder. Since approximately 2009, services are no longer provided in the traditional sense. Instead, our expertise lies in the area of service facilitation. What this means is that we have knowledge of those in the community who can provide the services consumers need to further their journey in recovery. These services include psychiatry, mental health and substance abuse counseling, supported employment, and individual skill development, to name just a few. Programs offering participation in these services include Crisis, the Community Support Program (CSP), Mental Health Commitments and Comprehensive Community Services. Program eligibility varies but usually includes requires functional and financial criteria.

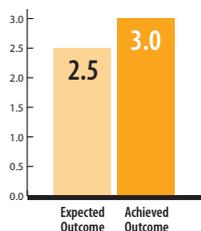
We maintain a collaborative relationship with Buffalo and Pepin counties. Also referred to as regionalization, this collaboration means we are essentially one entity in which Chippewa, the lead county, provides administrative and clinical oversight for certified programs such as Crisis, Comprehensive Community Services, and the Community Support Program. Up until three years ago, consumers in Buffalo and Pepin counties did not have access to the Consortium's programs due to their size and fiscal limitations.

Comprehensive Community Services (CCS)

Chippewa is also lead county of a now nine-county consortium. Participating counties maintain their independence; however, the consortium's structure creates efficiencies in terms of administration, IT, and fiscal management. Operations Manager Jill Chaffee administered the entire nine-county consortium in 2017, ensuring overall adherence to and interpretation of the state code and federal Medicaid rules that guide CCS. CCS is a long overdue program that gives consumers the opportunity to chart their own course toward recovery with the assistance of a supportive recovery team (providers, friends, family members, etc.).

PERFORMANCE OUTCOMES

Increase consumer choice which leads to independence



- Increasing consumer choice that leads to independence is an important aspect in consumer recovery and a consortium goal.
- Data compiled from the ROSI, a consumer satisfaction survey.
- The goal is of achieve 2.5 on a zero to 4.0 scale.
- The data is from 30 consumers in the 9-county consortium.



SUCCESS

Near the end of 2016, 17-year-old Sean was feeling lonely, hopeless, and inadequate. He had not been taking his medications consistently and was struggling with stress from his new job. He eventually attempted suicide and nearly died. This is when Sean became connected with Chippewa County's contracted provider for crisis services, Brittni Ady of Northwest Connections. In reflecting upon those dark days, Sean says, "I didn't feel like I mattered to people."

Sean spent four months in a group home that provided structure and treatment. From there he went to the Recovery House in Chippewa Falls. He then received daily medication monitoring and weekly contact with RWC staff and Brittni. Sean mentions, "It was helpful to have someone who knew my history and could understand my situation." RWC staff also helped Sean work on anger issues. He appreciates how staff responded to his anger with healthier interventions Sean also expressed appreciation for his team's helpful knowledge of resources and medications, as well as their assistance with complicated paperwork.

Looking back, Sean is amazed at how far he has come in his recovery journey. He has been working a job for four months now and was recently promoted to manager. Sean's relationship with his mother is also better than ever. "We even go for walks together," he states. Sean's one-and-a-half-year journey is woven through an array of services available through the Recovery and Wellness Consortium, in collaboration with Northwest Connections staff Brittni Ady and Marie Guzman.

Fiscal & Contracts

Fiscal & Contracts Division

The purpose of the Fiscal & Contracts Division is to support the activities of the Department with an array of activities including:

- Medicaid and consumer billing
- Vendor contracting and payments
- Budget planning and analysis
- Grant claiming
- Financial reporting and internal and state entities

In 2017, costs related to the methamphetamine epidemic continued to strain the system. The Fiscal Division worked hard to procure services at the best price and utilize all available funding sources. Medicaid billing for mental health and substance abuse services continued to grow rapidly and that also strained the system.

In spite of those challenges financial performance was good and the operating surplus of the department was \$416,785. 🍀



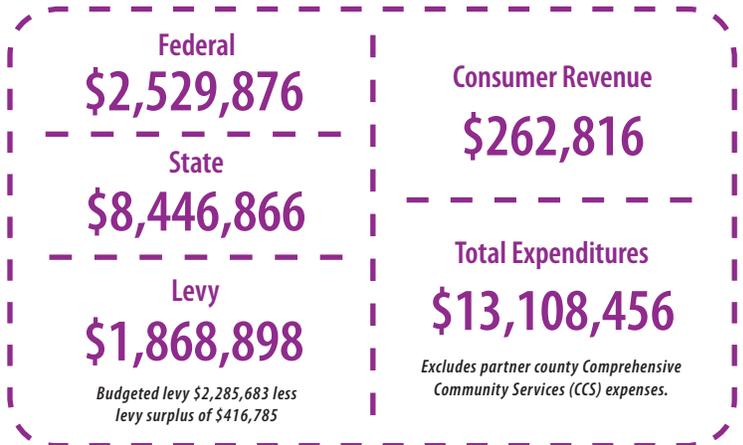
CHIPPEWA COUNTY

Human Services

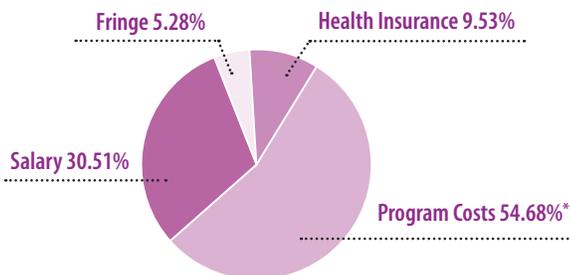
Empowering people to help themselves.

| | |
|---------|--------------|
| REVENUE | \$13,525,241 |
| EXPENSE | \$13,108,456 |
| SURPLUS | \$416,785 |

2017 DEPARTMENT EXPENSES AND REVENUE

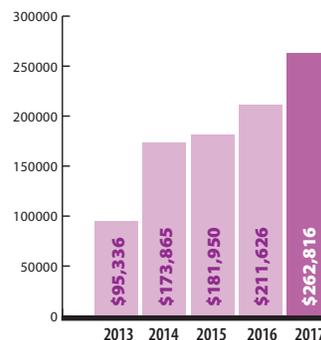


Program and Staff Investment

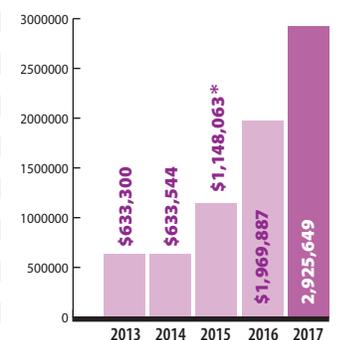


**Excludes partner county Comprehensive Community Services (CCS) expenses.*

Annual Consumer Revenue



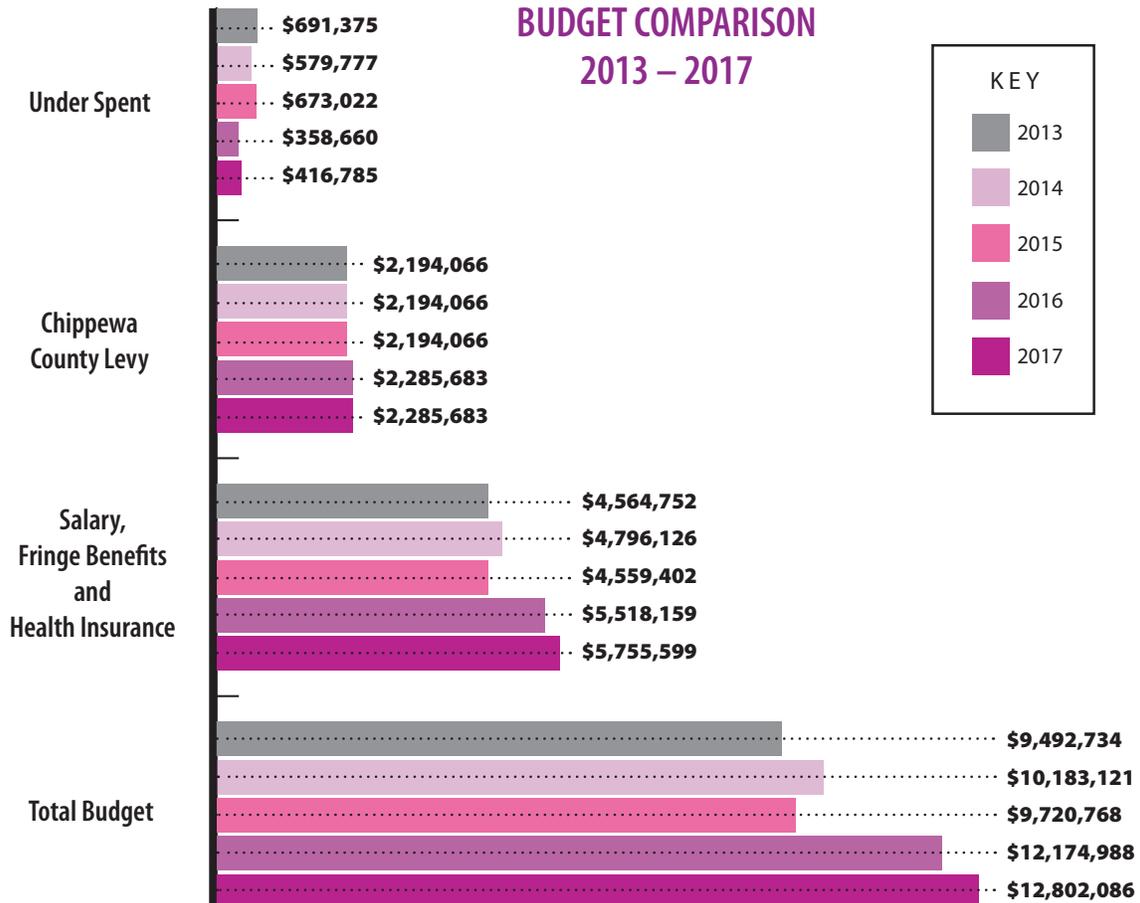
Medicaid Revenue



** New billing software implementation.*



BUDGET COMPARISON 2013 – 2017



2017 Consumers and Services

Aging & Disability Resource Center (ADRC) Division

| | |
|--|-------|
| Adult Protective Services | 265 |
| Disability Benefits | 180 |
| Elder Benefits | 961 |
| Ensure Program | 176 |
| Information and Assistance / Options Counseling | 1,669 |
| New Guardianship / Protective Placement Services | 61 |
| Nutrition Program | 821 |
| Protective Placement Reviews | 115 |

Children, Youth & Families (CYF) Division

| | |
|--|-------|
| Birth to 3 Program | 156 |
| Child Protective Services | 1,607 |
| Children's Community Options Program | 34 |
| Children's Crisis Services | 204 |
| Children's Waiver Services | 127 |
| Comprehensive Community Services – Children | 33 |
| Juvenile Intake | 424 |
| Youth Justice Services – District Attorney and Court Oversight | 55 |

Economic Support (ES) Division

| | |
|---|-------|
| FoodShare Program | 9,686 |
| Medical Assistance Program | 9,283 |
| Wisconsin Home Energy Assistance Program ¹ | 2,281 |

Recovery & Wellness Consortium (RWC) Division

| | |
|---|-----|
| Adult Crisis Services | 753 |
| Adult Emergency Detentions / Petitions | 146 |
| Comprehensive Community Services (Adults) | 65 |
| Community Support Program | 33 |
| Substance Abuse Services | 59 |

TOTAL² **29,631**

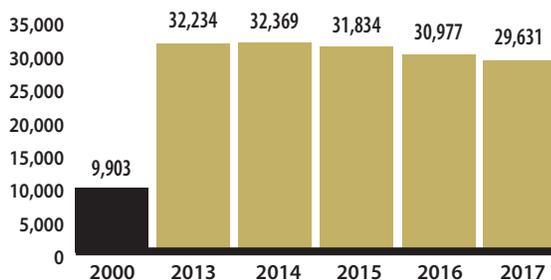
¹Reported by household, not individuals.

²Totals include consumers accessing multiple services

For a complete list of Consumers Served (2013 - 2017)
please check our website under **QUICK LINKS**
Click on: **DHS Consumers Served (2013 - 2017)**



Consumers Served 2013 - 2017*



*Totals include consumers accessing multiple services



Kerry Root (CYF Lead Worker), Melissa Christopherson (CYF Supervisor) and Connie Fedie (CYF Lead Worker)



Tom Diel (RWC Lead Worker) and Tim Easker (RWC Manager)



Jessica Barrickman (ADRC Manager), Beth Nyhus (ES Lead Worker), Bobbie Jaeger (ES Manager), and Jill Chaffee (2017 WRRWC* Operations Manager)



Paul Brenner (Senior Fiscal Manager), Ashley Bailey (Fiscal Manager), and Brenda Huhn (CYF Supervisor)



Pauline Spiegel (Director's Assistant and Lead Administrative Assistant) and Larry Winter (Human Services Director)

*Western Region Recovery & Consortium (includes Chippewa County and another 8 counties)

2017 and 2018 Health & Human Services Board Members



Anson Albarado
(January 2017 – April 2018)



Steve Gerrish
(April 2018 – present)



John C. 'Jack' Halbleib
Vice Chairperson (January 2017 – present)



Matt Hartman
(January 2017 – April 2018)



Annette Hunt
(April 2018 – present)



Dr. Laura Isaacson, D.O.
(January 2017 – April 2018)



Kari Ives
(April 2018 – present)



Larry Marquardt
(April 2017 – present)



Nicole Rubenzer
(January 2017 – present)



Dr. Stacey Sperlingas, M.D.
(April 2018 – present)



Harold "Buck" Steele
(January 2017 – April 2018)



Tom Thornton
(January 2017 – present)



Larry Willkom
Chairperson (January 2017 – present)

2017 and 2018 Aging & Disability Resource Center Board Members



David Alley
(January 2017 – present)



Glen Howell
(February 2017 – present)



Kari Ives
Chairperson (April 2018 – present)



Janet Mayer
(April 2018 – present)



Paul Nicolai
Vice Chairperson (January – April 2017)



Susan Peggarr
(January – February 2017)



Mary Quinlan
(January 2017 – present)



John Spaeth
(January 2017 – present)



Harold "Buck" Steele
Chairperson
(January 2017 – April 2018)



Vern Weeks
Vice Chairperson
(January 2017 – present)



Chippewa County
Department of Human Services
711 North Bridge Street, Room 305
Chippewa Falls, WI 54729



(715) 726-7788

humanservices@co.chippewa.wi.us
www.co.chippewa.wi.us/government/
human-services



Chippewa County
Aging & Disability Resource Center
711 North Bridge Street, Room 118
Chippewa Falls, WI 54729



(715) 726-7777

ADRC@co.chippewa.wi
www.co.chippewa.wi.us/government/
aging-disability-resource-center-adrc



Chippewa County
Operation Recovery
711 North Bridge Street, Room 305
Chippewa Falls, WI 54729



(715) 726-7788

humanservices@co.chippewa.wi.us
www.co.chippewa.wi.us/government/
human-services/operation-recovery



A truly vibrant Chippewa County, communities, neighborhood, and people of all ages recognize where we live, learn, work, play, and develop relationships to help us through life's inevitable ups and downs. For the first time, health, human services, housing developers, and employers are partnering to build well-being from the ground level to pick people up, giving anyone an opportunity to live well in our county, state, and nation. In order for the county to evolve into a place people want to live, innovation and investing resources in prevention and early intervention is a must. Regardless of a person's past choices or present circumstances, we want to be healthy, live in an affordable and comfortable home, and earn enough income to meet the needs of those we love and in a place that gives an opportunity for us to sustain and further develop our future.